



2025

Integrity Report

FoodPLUS GmbH was rebranded to Agraya GmbH on 30 June 2025. This represents a change in name only, and Agraya GmbH continues to serve as the corporate home of the GLOBALG.A.P. and GGN label brands. Our legal structure, ownership, registered address, and all existing agreements remain unchanged and fully valid.

Due to the transition to the new GLOBALG.A.P. IT platform and the shutdown of the previous GLOBALG.A.P. database, statistics related to GLOBALG.A.P. solutions in this report reflect a shortened reporting period from **31 December 2024 to 31 October 2025.**



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Table of contents

1	About Agraya GmbH	3
2	About the Agraya Integrity Program	4
	What is the Agraya Integrity Program?	4
	Why do we have an integrity program?	5
	The scope of the Agraya Integrity Program	6
	Who is involved in the Agraya Integrity Program?	7
3	2025 overview	8
	The year in numbers	8
4	Certification body approval	10
	Agraya GmbH approved certification bodies around the world	12
	Headquarter locations of Agraya GmbH approved certification bodies	13
	New certification bodies approved in 2025	14
5	Certification body training	15
	What are the training requirements for Agraya GmbH approved certification bodies?	15
	Certification body training courses in 2025	16
6	Integrity assessments	17
	What are integrity assessments?	17
	How do we determine where to conduct integrity assessments?	17
	How do Integrity Surveillance Committee evaluations work?	18
	Which solutions are covered by integrity assessments?	19
7	Integrity assessments in 2025	20
	Choosing the certification bodies	20
	Integrity assessments by standard and assessment type	21

TABLE OF CONTENTS

Breakdown of integrity assessment days in 2025	22
Integrity assessment locations in 2025	24
Integrity assessment results in 2025	26
Evolution of assessment outcomes (2008–2025)	27
How is unsatisfactory performance in integrity assessments addressed?	28

8 Certification body performance ratings 29

How do we rate overall certification body performance?	29
--	----

9 Complaint management 30

How are complaints processed?	30
How many complaints were received in 2025?	31
How are complaints categorized?	33
How were complaints categorized in 2025?	34
Number of complaints received in 2025 by complaint topic	36
Where were complaints investigated?	37
What were the complaint investigation outcomes?	38

10 Maximum residue limit investigations 39

How are maximum residue limit complaints processed?	39
What is the complaint procedure for maximum residue limit exceedances?	39
How many maximum residue limit complaints were received in 2025?	40
How are maximum residue limit complaints categorized?	42
How were maximum residue limit complaints categorized in 2025?	43
Maximum residue limit investigation results 2020–2025	44
Where were maximum residue limit complaints investigated?	45
Which crops were investigated in maximum residue limit complaints?	46
What were the maximum residue limit complaint investigation outcomes?	46
What is the status of open complaint investigations?	47

11 Conclusion 48

The Agraya Integrity Program in 2026 and beyond	48
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Annex

List of Agraya GmbH approved certification bodies	50
List of integrity assessment days by country	55
List of top countries by number of producers under GLOBALG.A.P. core solutions certification	56
List of certification body training courses	57
Agraya Integrity Program glossary	59



About Agraya GmbH

Agraya GmbH, based in Cologne, Germany, is the corporate home of the GLOBALG.A.P. and GGN label brands. Harnessing over 20 years of technical and operational expertise, Agraya opens space for new conversations and future-oriented initiatives that foster smarter decision-making, stronger connections, and more resilient outcomes across the value chain.

By advancing access to innovation, encouraging responsible practices, and amplifying the voices of farmers, we help to shape a future where agriculture strengthens communities, builds trust, and delivers lasting impact.

Learn more about our vision at agraya.com.

Purpose

To shape a sustainable future where agriculture strengthens communities and protects ecosystems with lasting impact.

Mission

To empower agriculture value chains with actionable insights that support decision-making and efficiency.

Vision

To establish Agraya as the future-oriented network that connects people, data, and systems across global agriculture.

What is the Agraya Integrity Program?

Maintaining trust in the GLOBALG.A.P. certification system

The Agraya Integrity Program is designed to ensure the **consistent delivery and implementation of GLOBALG.A.P. standards and add-ons around the world**. It monitors and assesses the key aspects of the third-party certification process, acting as a feedback mechanism that serves the continuous improvement of the entire certification system.

Which activities are included?





Why do we have an integrity program?

With **more than 190,000 producers** with certified production processes around the world, Agraya is determined to uphold the levels of excellence and transparency that are at the heart of what we do. The oversight provided by the Integrity Program highlights our ongoing commitment to continuous improvement and accountability.

- **For producers**, the Agraya Integrity Program contributes to a fair audit process by monitoring and evaluating CB competence in the field. It ensures that CBs conduct their audits in line with GLOBALG.A.P. normative documents and verifies that the same criteria and quality standards are used consistently and impartially.
- **For retailers**, the Agraya Integrity Program builds trust in the GLOBALG.A.P. certification system and mitigates reputational risk by monitoring certification claims, investigating complaints, and providing transparency on certificate validity. For quality assurance, both targeted and random CB office and producer assessments are conducted each year.
- **For CBs**, the Agraya Integrity Program monitors an entire range of processes, from registration to certification, including the consistent implementation of GLOBALG.A.P. standards and add-ons at farm level. This ensures that CB performance is evaluated in a fair manner, regardless of size or location.

The most robust in the sector

The Agraya Integrity Program was **founded in 2008 as the first of its kind in food certification**.

The program has been dedicated to the monitoring and strengthening of the certification process for the last 18 years and is still one of the most robust in the sector, going beyond comparable integrity mechanisms which rely primarily on desk assessments.

The Agraya Integrity Program oversees **between 300–500 days of integrity assessments every year** by a dedicated team of integrity assessors.

The scope of the Agraya Integrity Program

With standards audited by **192 approved CBs** on six continents, the Agraya Integrity Program is essential for safeguarding the reliability and consistency of GLOBALG.A.P. certification and maintaining stakeholder trust.

700+
products

produced under
GLOBALG.A.P. certified
production processes in
more than 135 countries

3,500+
auditors

from 192 Agraya GmbH
approved CBs
monitored and
assessed

60,000+
certificates

awarded by independent,
third-party CBs for
GLOBALG.A.P. core
solutions

500+ participants
from CBs

taking part in GLOBALG.A.P. Academy
trainings annually

8 Agraya
experts

monitoring CB performance through
annual integrity assessments



Who is involved in the Agraya Integrity Program?

1 Agraya teams:

- **CB Integrity team** for integrity assessments
- **CB Administration team** for CB approval
- **Learning and Development team** for CB training
- **Complaints team** for complaint and MRL investigations

2 Integrity Surveillance Committee

The Integrity Surveillance Committee (ISC) is an independent and impartial body that plays a key role in maintaining certification integrity by making decisions on performance-related sanctions for CBs. ISC members are industry experts who work independently and are not CB stakeholders.

ISC members

- One chairperson
- One retailer representative
- One substitute retailer representative
- One producer/supplier representative

The year in numbers

444.5

days

of integrity assessments
performed in 48
countries

114

certification
bodies assessed

(of 192 total approved certification bodies)

63

trainings

for 523
participants

667

complaints

investigated in 58
countries

105

brand
integrity

incidents



Warnings issued:

4 first warnings

3 second warnings

7 yellow cards

3 red cards

0 contract terminations

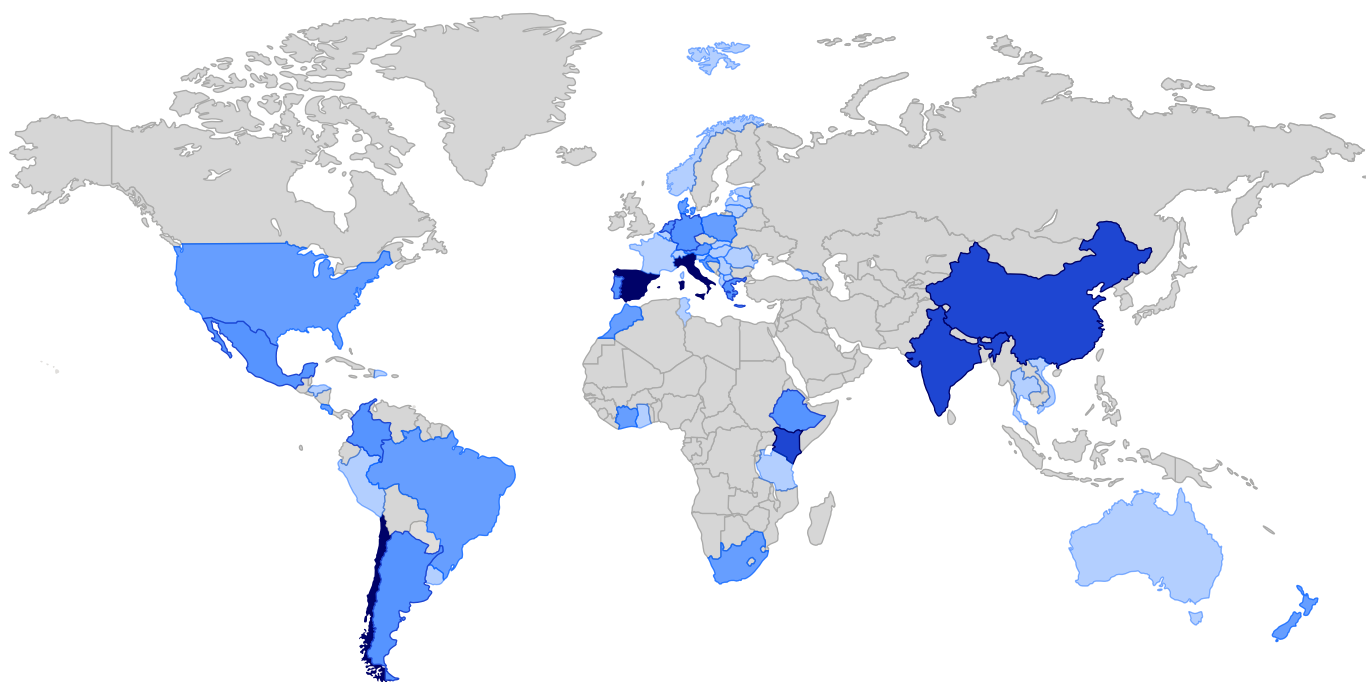


106

investigations on
maximum residue
limit complaints

from 23 different countries
affecting 50 different crops

Integrity assessment locations 2025



Key: ● <5 days ● 5 to 10 days ● 10 to 15 days ● 15 to 20 days ● 20+ days

Country	Number of days	Country	Number of days	Country	Number of days
Albania	4	Georgia	4	Peru	4
Argentina	7	Germany	11	Poland	10
Australia	4	Ghana	2	Portugal	12
Austria	11	Greece	12	Romania	4
Belgium	1	Honduras	4	Slovakia	2
Brazil	8	Hungary	4	Slovenia	4
Chile	26	India	16	South Africa	9
China	17	Italy	27	Spain	28
Colombia	14.5	Kenya	20	Switzerland	4
Costa Rica	8	Latvia	2	Thailand	4
Côte d'Ivoire	6	Lithuania	4	Tunisia	4
Croatia	8	Mexico	14	Uruguay	4
Denmark	8	Morocco	5	USA	8
Dominican Republic	2	Netherlands	16	Viet Nam	5
Estonia	4	New Zealand	8		
Ethiopia	15	North Macedonia	4		
France	4	Norway	4		
				Total	444.5

About certification body approval

192 approved certification bodies (CBs) were responsible for conducting audits and issuing certificates worldwide in 2025

As accredited and independent third-party entities, our CB network marks our farm assurance solutions as some of the most robust on the market. Only the CBs that successfully pass the approval process may sign license and certification agreements with Agraya GmbH. Conducting the approval process and verifying the competence of applicant CBs is a core part of the Agraya Integrity Program.

What are the requirements for becoming an Agraya GmbH approved certification body?

- **Accreditation to ISO/IEC 17065** for the relevant scope or standard.
- **For Option 1 audits (individual producers):** At least one farm auditor who can perform the audits and one quality management system (QMS) auditor who have both completed all applicable qualification requirements.
- **For Option 2 audits (producer groups):** At least one QMS auditor for QMS audits and at least one other QMS auditor for the CB decision-making committee who have both completed all applicable qualification requirements.
- A nominated **scheme manager**.
- A nominated **in-house trainer**.

What are the responsibilities of an Agraya GmbH approved certification body?

- **Conducting** both announced and unannounced farm audits and assessments to check compliance with certification requirements
- **Registering and updating audit, assessment, and certification data** in the GLOBALG.A.P. IT platform, ensuring the accuracy of producer information
- **Informing** producers and supply chain stakeholders about certification deadlines and annual audit/assessment requirements
- **Supporting** the Agraya Integrity Program in resolving complaints or irregularities
- **Fulfilling** the accreditation requirements of the GLOBALG.A.P. certification system and working to uphold integrity and transparency obligations
- **Continuously training** and maintaining the competency of staff, from in-house trainers (IHTs) and scheme managers to farm and QMS auditors.

Good to know:

The full list of requirements and expectations for Agraya GmbH approved CBs can be found in the **GLOBALG.A.P. general regulations – Rules for certification bodies**.

The route to Agraya approval

1

Registration

CBs must register in the GLOBALG.A.P. IT platform and submit the completed application form.



2

Accreditation

Agraya GmbH approved CBs must be accredited to ISO/IEC 17065 for the relevant scope or standard through an accreditation body that is a member of the Global Accreditation Cooperation Incorporated (Global ACI)* and signatory of the Multilateral Recognition Arrangement on Product Certification.

3

Internal approval process

Agraya GmbH evaluates the application. If all requirements are met, then license and certification agreements are signed and the CB is provisionally approved.

4

Provisional approval

When CBs achieve “provisionally approved” status, they are added to the list of approved CBs on the GLOBALG.A.P. website, have access to the GLOBALG.A.P. IT platform, and are able to issue nonaccredited certificates to a limited number of producers. Farm and QMS auditors must be registered in the Certification Body Administration Tool (CB-AT), including uploading evidence of auditor qualifications, and pay the auditor registration fee. CBs then have six months to provide the accreditation certificate and nominate an in-house trainer (IHT) to participate in an IHT training.

5

Final approval

After the IHT has passed the IHT exam and the application has been finally approved, the status in the list of approved CBs will become “approved”. Limits on issuing certificates under “provisionally approved” status are then removed.



* On 1 January 2026, the International Accreditation Forum (IAF) officially ceased operations and merged with the International Laboratory Accreditation Cooperation (ILAC) to form the Global Accreditation Cooperation Incorporated (Global ACI).

Agraya GmbH approved certification bodies around the world

The number of CBs remains steady, providing producers around the world with a choice of accredited and approved CBs to conduct their audit.

For a full list of Agraya GmbH approved CBs during 2025, please see the annex.

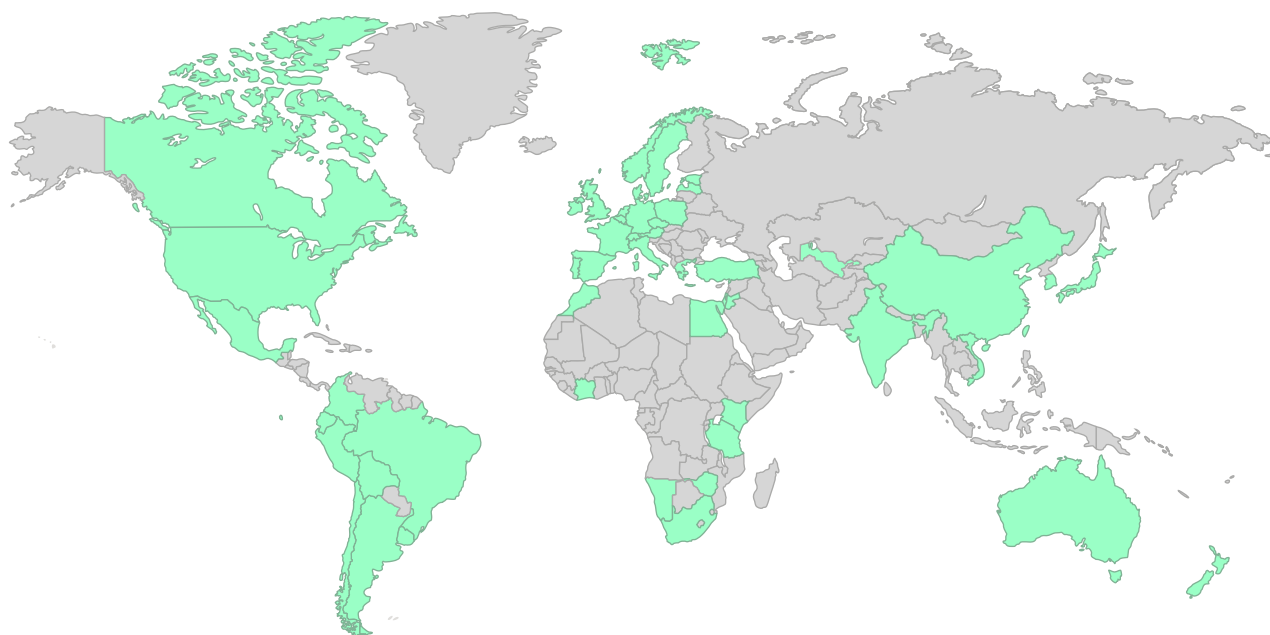
APPROVED CERTIFICATION BODIES (2021-2025)



Standard/Add-on		Number of approved CBs
GLOBALG.A.P. core solutions	Integrated Farm Assurance (IFA) for plants – Smart edition	147
	IFA for plants – GFS edition	112
	IFA for aquaculture – Smart edition	18
	IFA for aquaculture – GFS edition	19
	GLOBALG.A.P. Chain of Custody (CoC)	106
	Compound Feed Manufacturing (CFM)	13
	Crops for Processing (CfP)	1
	Harmonized Produce Safety Standard (HPSS)	8
	Produce Handling Assurance (PHA)	7
GLOBALG.A.P. add-ons to core solutions	GLOBALG.A.P. Risk Assessment on Social Practice (GRASP)	149
	Sustainable Program for Irrigation and Groundwater Use (SPRING)	92
	Impact-Driven Approach to Sustainability (IDA) add-on	16
	Food Safety Modernization Act Produce Safety Rule (FSMA PSR) add-on	53
	TR4 Biosecurity Add-on for Bananas	24
	BioDiversity	24
	NON-GM/"Ohne Gentechnik" Module 1	8
	NON-GM/"Ohne Gentechnik" Module 2	7
	NON-GM/"Ohne Gentechnik" Module 3	7
	GLOBALG.A.P. Farm Sustainability Assessment (GGFSA)	36
GLOBALG.A.P. primary solutions	Primary Farm Assurance (PFA)	11
	Impact-Driven Approach to Sustainability (IDA) module	6
Other party private solutions	CBs approved to audit to one or more other party private solutions	143

Headquarter locations of Agraya GmbH approved certification bodies

In addition to annual supervision by their own accreditation bodies according to the international rules for product certification (ISO/IEC 17065), all approved CBs are monitored by Agraya's own dedicated team of expert integrity assessors who conduct integrity assessments.



United States and Canada

Canada 1
USA 10

Latin America (Mexico, Central and South America, and the Caribbean)

Argentina 5
Bolivia 1
Brazil 4
Chile 3
Colombia 5
Ecuador 1
Mexico 12
Peru 3
Uruguay 1

Europe

Austria 5
Belgium 3
Czechia 1
Denmark 2
Estonia 1
France 6
Germany 15
Greece 7
Ireland 1
Italy 13
Latvia 1
Netherlands 5
Norway 2
Poland 8
Portugal 5
Spain 19
Sweden 1
Switzerland 1
Türkiye 8
United Kingdom 5

Africa

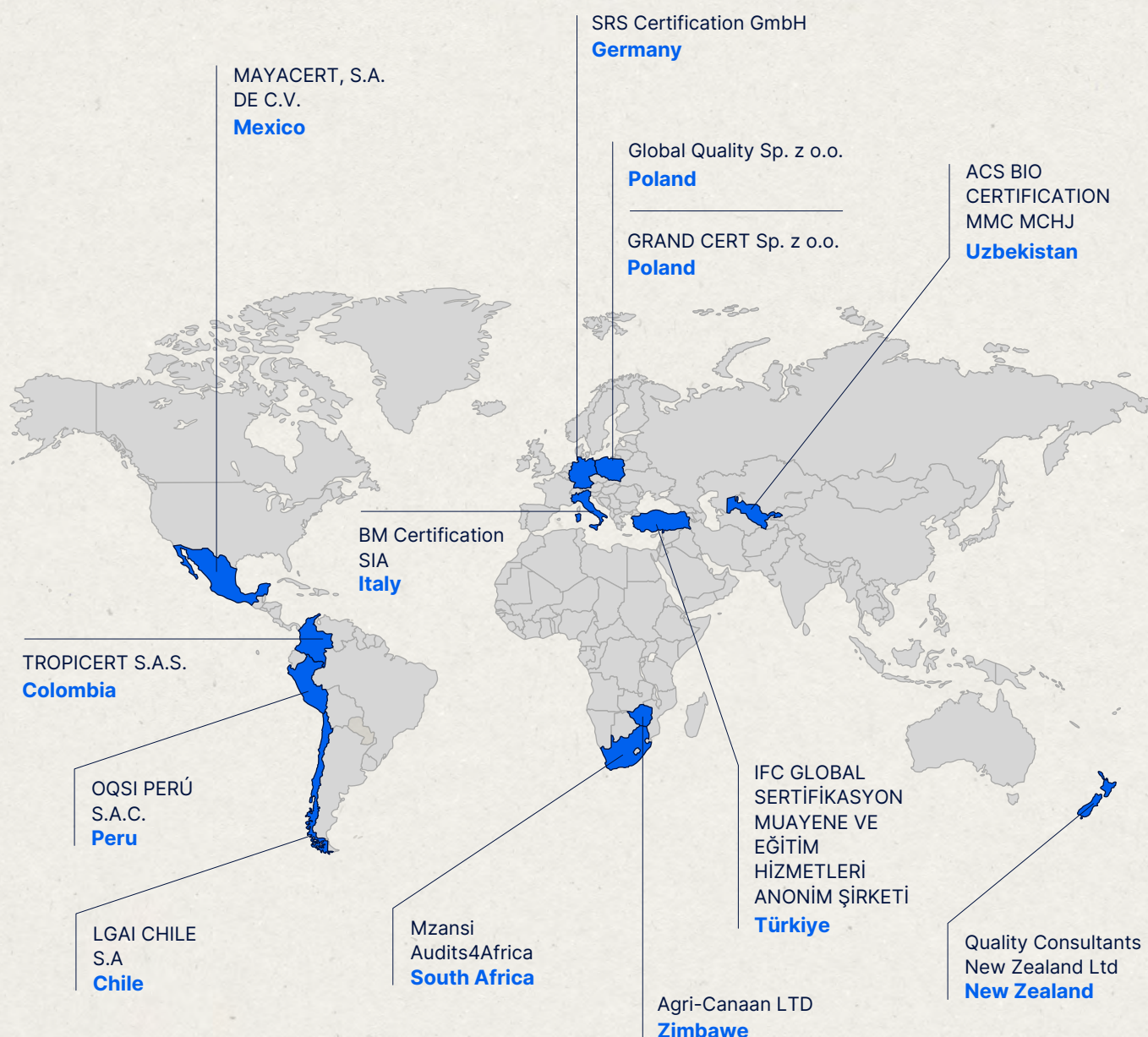
Côte d'Ivoire 2
Egypt 2
Kenya 3
Morocco 1
Namibia 1
South Africa 4
Tanzania 1
Zimbabwe 1

Asia and Oceania

Australia 1
China 4
India 1
Israel 1
Japan 2
Jordan 1
New Zealand 2
Republic of Korea 1
Taiwan 1
Uzbekistan 1
Viet Nam 5

Please note that CBs may also operate internationally outside the country in which their headquarters are located.

New certification bodies approved in 2025



Maintaining quality in the delivery of our solutions

What are the training requirements for Agraya GmbH approved certification bodies?

We conduct regular training courses for certification bodies (CBs) to maintain excellence in the delivery of our solutions. Training courses are designed for farm auditors, quality management system (QMS) auditors, in-house trainers (IHTs), and scheme managers, who must all fulfill specific qualification requirements to work on the certification process of GLOBALG.A.P. standards and add-ons.

- ➔ All farm auditors are required to pass the relevant GLOBALG.A.P. online tests (dependent on the scope to be audited) before they may conduct audits.
- ➔ All QMS auditors must attend a GLOBALG.A.P. QMS auditor training.
- ➔ The designated scheme manager must take part in an annual scheme manager update (SMU) training.
- ➔ The designated IHT must take part in the relevant compulsory CB training (dependent on the scope to be audited).

Good to know:

All GLOBALG.A.P. IHT exams are proctored. This means that the identity of the examinee is verified before the exam can begin, and the examinee is monitored for the entire duration of the test via computer desktop, webcam video, and audio.



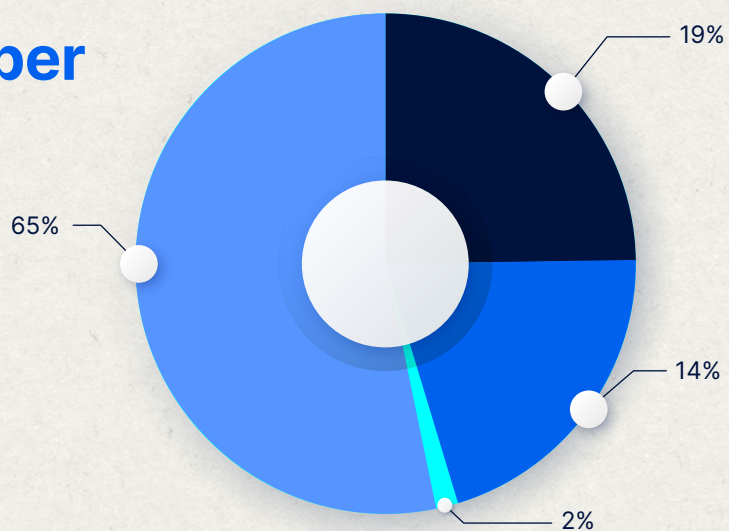
Certification body training courses in 2025

We conducted **63 training courses** for **523 participants** in 2025.

All CB trainings were conducted online in 2025. This included 49 in English, 13 in Spanish, and 1 in French. The number of training course increased by eight in comparison with the previous year.

Breakdown of CB training courses per type in 2025

- Scheme manager update training
- QMS auditor training (including update trainings)
- IHT training (various standards)
- Other



See the annex for a full breakdown of all CB training courses in 2025.

Good to know:

Scheme manager update training focuses on CB operational issues and updates for scheme managers. It also provides an opportunity to clarify technical questions and is neither scope- nor standard-specific.

QMS auditor training trains auditors of Agraya GmbH approved CBs to audit the quality management systems of producer groups.

IHT training qualifies auditors and inspectors working for Agraya GmbH approved CBs to become in-house trainers.

What are integrity assessments?

Periodic audits to determine whether certification bodies are conducting the certification process correctly

In addition to annual supervision by their own accreditation bodies according to the international rules for product certification (ISO/IEC 17065), all Agraya GmbH approved certification bodies (CBs) are monitored by **Agraya's own dedicated team of expert integrity assessors** who conduct integrity assessments.

Integrity assessments monitor whether CBs are conducting their certification processes in line with GLOBALG.A.P. normative documents, including the signed license and certification agreement. This improves the consistency of the criteria and quality standards applied by the approved CBs.

What kind of assessments are carried out?

- On-site assessment of CB offices
- Off-site assessment of CB offices (remote)
- On-site assessment of producers under certification
- Off-site assessment of producers under certification (remote)
- Off-site assessment of add-on checklists (document checks)
- Witnessing CB audits of registered producers or producers with certified production processes
- Assessment of businesses with Chain of Custody (CoC) certification (on-site and off-site)

How do we determine where to conduct integrity assessments?

Our dedicated team of expert integrity assessors conducts both on-site and off-site (remote) integrity assessments that are either **targeted** (as a result of a complaint investigation or risk assessment), **random** (to ensure that a wide range of CBs are checked), or based on the **referral of the Integrity Surveillance Committee (ISC)**.

In general, CB offices are assessed approximately every three years.

How do Integrity Surveillance Committee evaluations work?

- 1 If evidence from one or more integrity assessment reports shows that a CB has demonstrated **inadequate performance or has failed to demonstrate improvement** following previous assessments, the CB Integrity team proposes the case for ISC review.
- 2 The CB will be informed about the decision to **forward their case to the ISC** and will be invited to respond with a written statement within 14 days of notification.
- 3 Integrity assessment reports and CB responses are **anonymized before delivery to the ISC** and do not include any identifiable information such as the producer's/CB's name, GLOBALG.A.P. identification numbers (e.g., GLOBALG.A.P. Number), or country. This ensures an impartial evaluation.
- 4 The ISC reviews each case and **proposes sanctions** for the CB Integrity team to enforce.
- 5 CBs have the **opportunity to appeal** within five working days of being notified of the ISC decision.
- 6 The ISC **evaluates all possible appeals** during two dedicated virtual meetings. In the event of a second appeal against the confirmation of a sanction by the ISC, an arbitration procedure is followed as outlined in the license and certification agreement. Sanctions by the ISC cannot be lifted until after the case has been re-evaluated by ISC members.

In 2025, the ISC reviewed 23 cases and requested 25 CB office and 60 producer re-assessment days. Throughout the year, 14 CB office and 45 producer re-assessment days were performed, according to prior ISC requests.



Good to know:

Potential sanctions for administrative issues are listed in the [GLOBALG.A.P. CB sanction catalog](#) and potential sanctions for integrity assessments are listed in the [Rules for certification bodies](#).

Which solutions are covered by integrity assessments?



Core solutions

Integrated Farm Assurance (IFA)



IFA for fruit and vegetables



IFA for aquaculture



IFA for flowers and ornamentals



IFA for hops



IFA for combinable crops



IFA for plant propagation material



IFA for tea



GLOBALG.A.P. Chain of Custody (CoC)



Compound Feed Manufacturing (CFM)



Produce Handling Assurance (PHA)



Harmonized Produce Safety Standard (HPSS)

Add-ons to core solutions



GLOBALG.A.P. Risk Assessment on Social Practice (GRASP)



Sustainable Program for Irrigation and Groundwater Use (SPRING)



Food Safety Modernization Act Produce Safety Rule add-on (FSMA PSR add-on)



NON-GM/"Ohne Gentechnik"

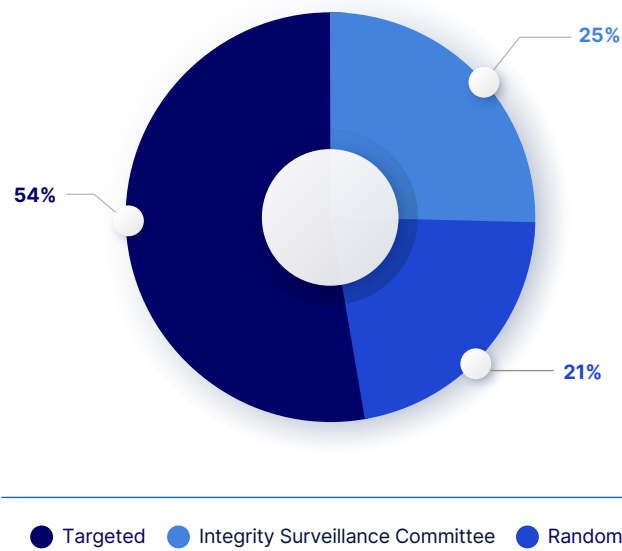
+ Selected integrity assessments into **other party private solutions** as agreed.

Integrity assessments of **benchmarked schemes** are also carried out intermittently to ensure the schemes are implemented as intended and are operating at equivalent levels of integrity.

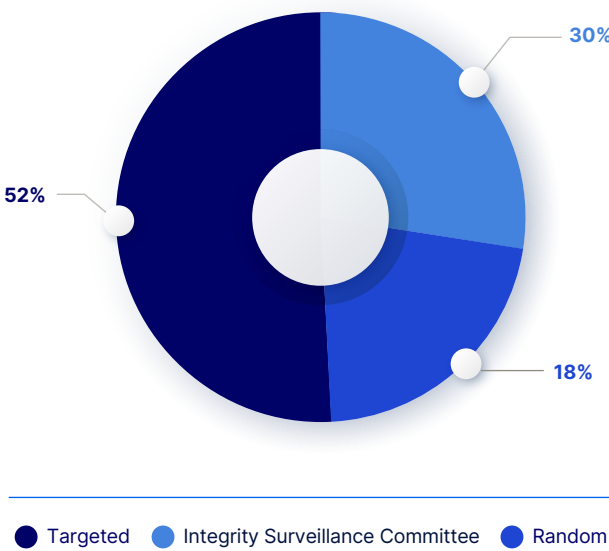
Choosing the certification bodies

In 2025, **114 CBs** were assessed under the Agraya Integrity Program in **a total of 293 different assessments**.

54% of **CB office assessments** were targeted



52% of **producer assessments** were targeted



Activity	Number of CBs assessed per activity
On-site assessment of CB offices	58
Off-site assessment of CB offices (remote)	9
On-site assessment of producers under certification	228
Off-site assessment of producers under certification (remote)	0
Off-site assessment of add-on checklist (document checks)	5
Witnessing CB audits of registered producers or producers with certified production processes	0
Assessment of businesses with Chain of Custody (CoC) certification (on-site and off-site)	18
Total	318*

*Some CBs received more than one type of assessment.

Integrity assessments by standard and assessment type

Most integrity assessments were related to **Integrated Farm Assurance (IFA)** as the most widely implemented GLOBALG.A.P. standard.

In 2025, the 311 different integrity assessments resulted in 444.5 assessment days.

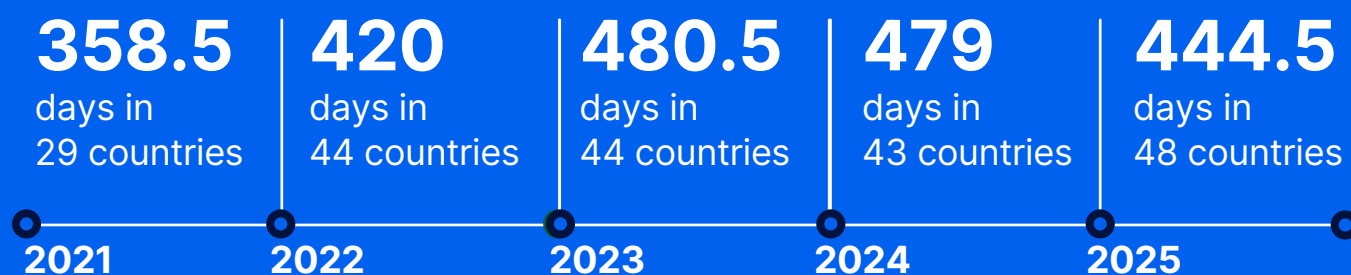
Almost 400 of these days were spent assessing CBs and producers on site.

Activity	Total number of assessment days	Scheme/standard	Number of assessments	Including GRASP / another add-on
On-site assessment of CB offices	113	IFA	58	
		GRASP		56
		Other party private solution		21
Off-site assessment of CB offices (remote)	20	IFA	9	
		GRASP		8
		Other party private solution		2
On-site assessment of producers under certification	281.5	IFA	204	
		HPSS	1	
		IFA + GRASP		105
		IFA + other party private solution		19
		Benchmarked schemes (NZGAP + MPS-GAP + PSS)	20	
Off-site assessment of producers under certification (remote)	0	IFA	0	
		IFA + GRASP		0
Off-site assessment of add-on checklists (document checks)	13	GRASP		4
		Other party private solution	1	0
Assessment of businesses with Chain of Custody (CoC) certification (on-site and off-site)	17	Chain of Custody (CoC)	18	
Witnessing CB audits of registered producers or producers with certified production processes	0	IFA	0	0
Total	444.5		311	215

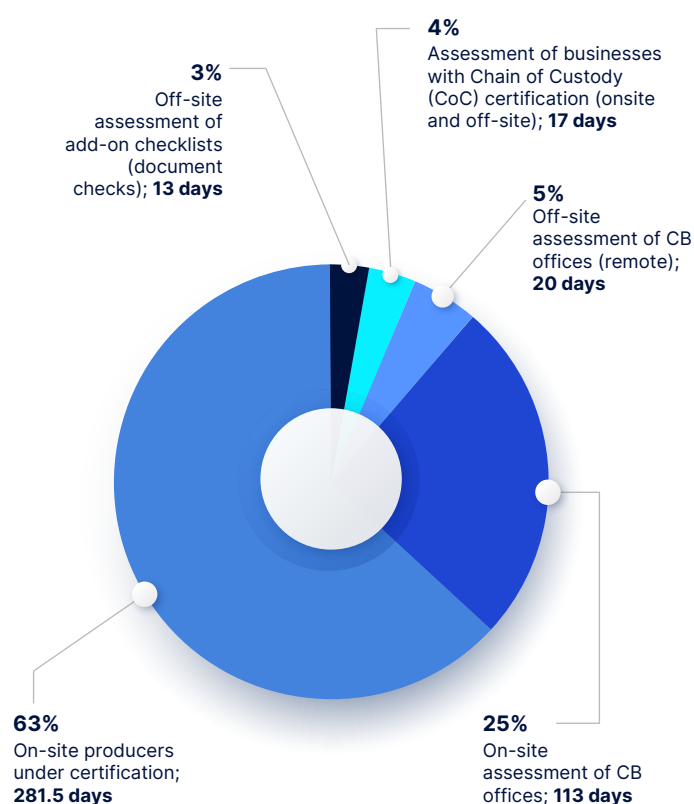
Breakdown of integrity assessment days in 2025

In 2025, the number of integrity assessment days continued at a high level, marking the **fourth year in concession with more than 420 days of assessments**.

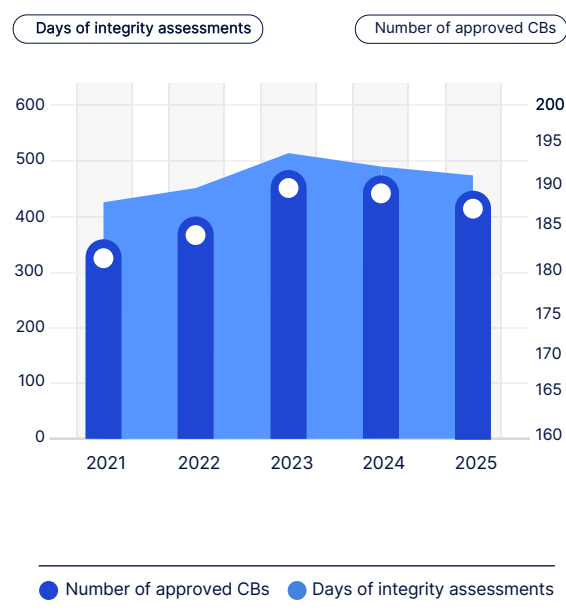
DAYS SPENT ON INTEGRITY ASSESSMENTS (2021–2025)



The majority of integrity assessment days were spent **visiting producers on site**



The number of integrity assessment days is **relative to the number of certification bodies**



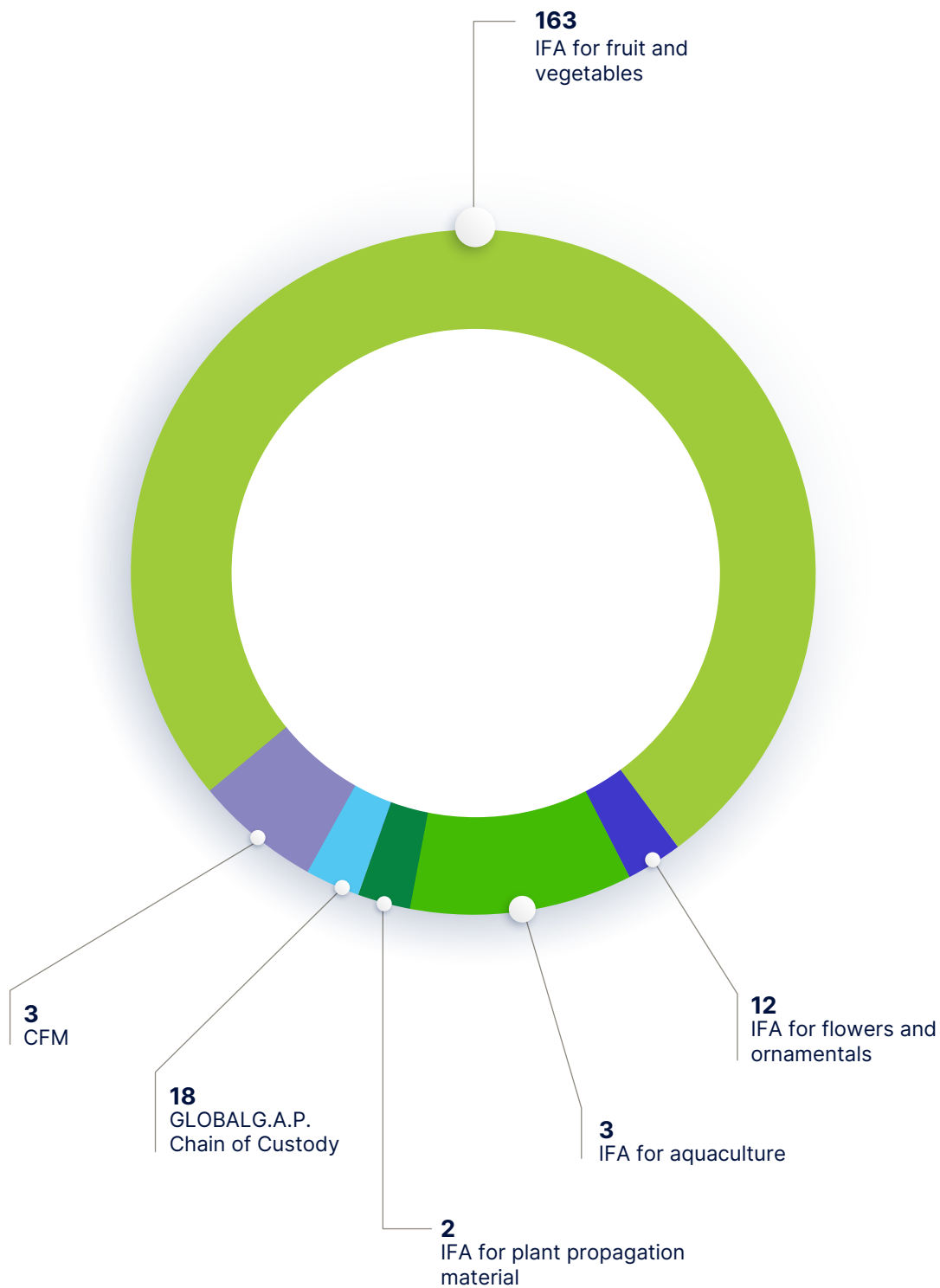
2025

192 CBs

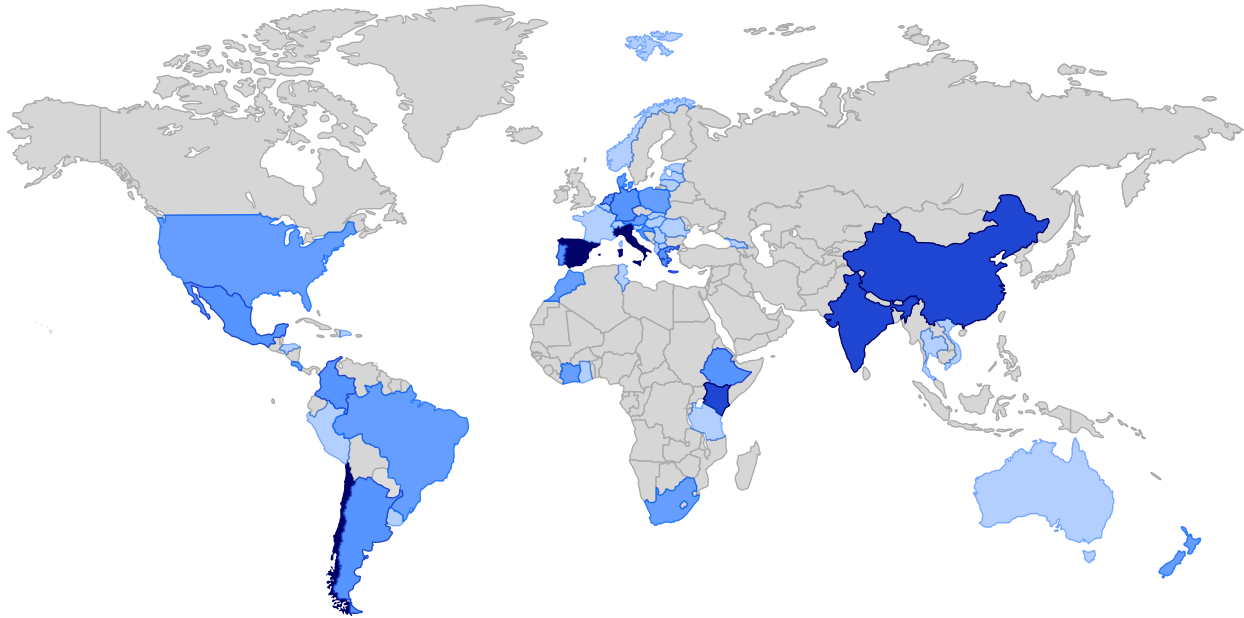
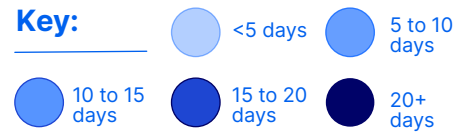
446.5 days

On-site integrity assessments of producers and businesses broken down by product category

Most producer/business integrity assessments were for **IFA for fruit and vegetables**, as our **biggest product category**.



Integrity assessments locations in 2025

Key:


Country	Number of days	Country	Number of days	Top 15 countries by number of producers under GLOBALG.A.P. certification*
Albania	4	Kenya	20	1. Spain
Argentina	7	Latvia	2	2. Italy
Australia	4	Lithuania	4	3. Greece
Austria	11	Mexico	14	4. India
Belgium	1	Morocco	5	5. Kenya
Brazil	8	Netherlands	16	6. France
Chile	26	New Zealand	8	7. Germany
China	17	Norway	4	8. Peru
Colombia	14.5	Peru	4	9. Chile
Costa Rica	8	Poland	10	10. Netherlands
Côte d'Ivoire	6	Portugal	12	11. Poland
Croatia	4	North Macedonia	4	12. Portugal
Denmark	8	Romania	4	13. Türkiye
Dominican Republic	2	Slovakia	2	14. Austria
Estonia	4	Slovenia	4	15. South Africa
Ethiopia	4	South Africa	9	
France	15	Spain	28	
Georgia	4	Switzerland	4	
Germany	11	Thailand	4	
Ghana	2	Tunisia	4	
Greece	12	Uruguay	4	
Honduras	4	United States of America	8	
Hungary	4	Viet Nam	5	
India	16			
Italy	27			
Total		444.5		

*Data on GLOBALG.A.P. certification reflects a shortened reporting period for 2025 (31 December 2024 to 31 October 2025) due to the transition from the GLOBALG.A.P. database to the new GLOBALG.A.P. IT platform.

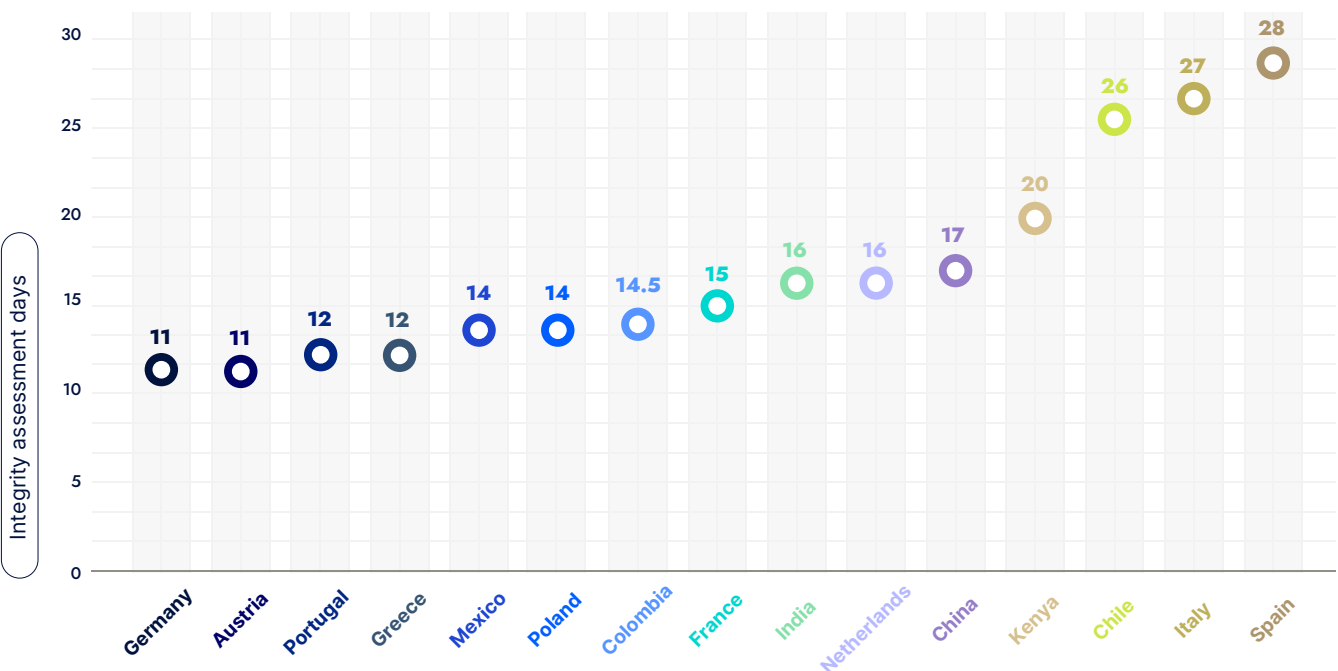
Comparing the locations of integrity assessments to the countries with the most producers under GLOBALG.A.P. certification

The countries with the next highest number of integrity assessment days (Italy, Chile, and Kenya) are also in the top 10 countries by number of producers under GLOBALG.A.P. certification.

The most integrity assessment days were spent in Spain (28 days). Spain is also the country with the highest number of producers under GLOBALG.A.P. certification worldwide (45,507 as of 31 October 2025).

Top 15 countries by number of producers under GLOBALG.A.P. certification

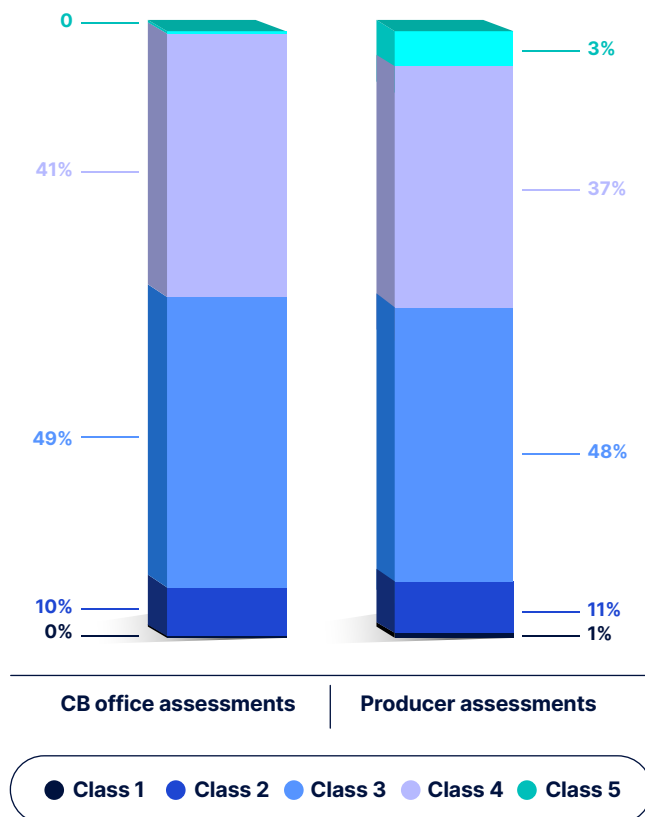
1. Spain	6. France	11. Poland
2. Italy	7. Germany	12. Portugal
3. Greece	8. Peru	13. Türkiye
4. India	9. Chile	14. Austria
5. Kenya	10. Netherlands	15. South Africa



How are integrity assessment results categorized?

Integrity assessments are categorized into one of five classes. These results are later used to form part of the performance rating system for Agraya GmbH approved CBs, known as key performance indicators (KPIs).

Integrity assessment results in 2025



Integrity results categories:

Class 5

Excellent performance. No incidents detected. The CB shows a high level of implementation of the GLOBALG.A.P. requirements.

Class 4

Good performance. No systematic and serious non-conformances found.

Class 3

Improvement is required.

Class 2

Poor performance. The CB requires immediate and significant improvement.

Class 1

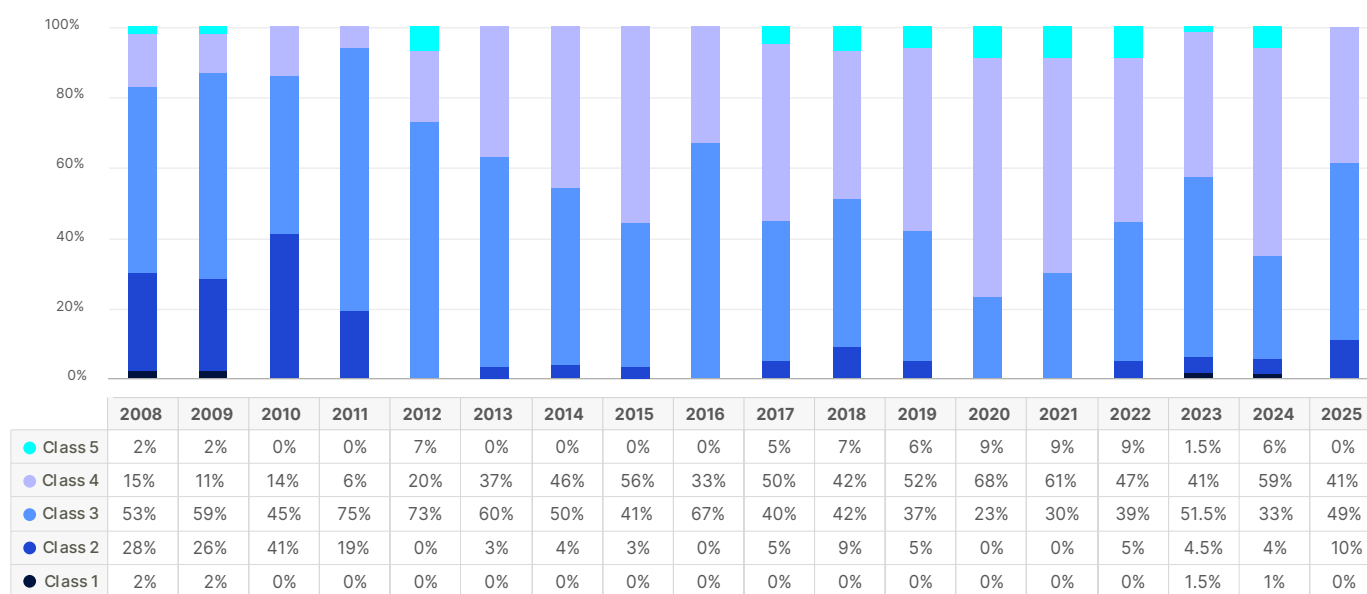
Unacceptable performance which calls the CB's overall competency in question.

Good to know:

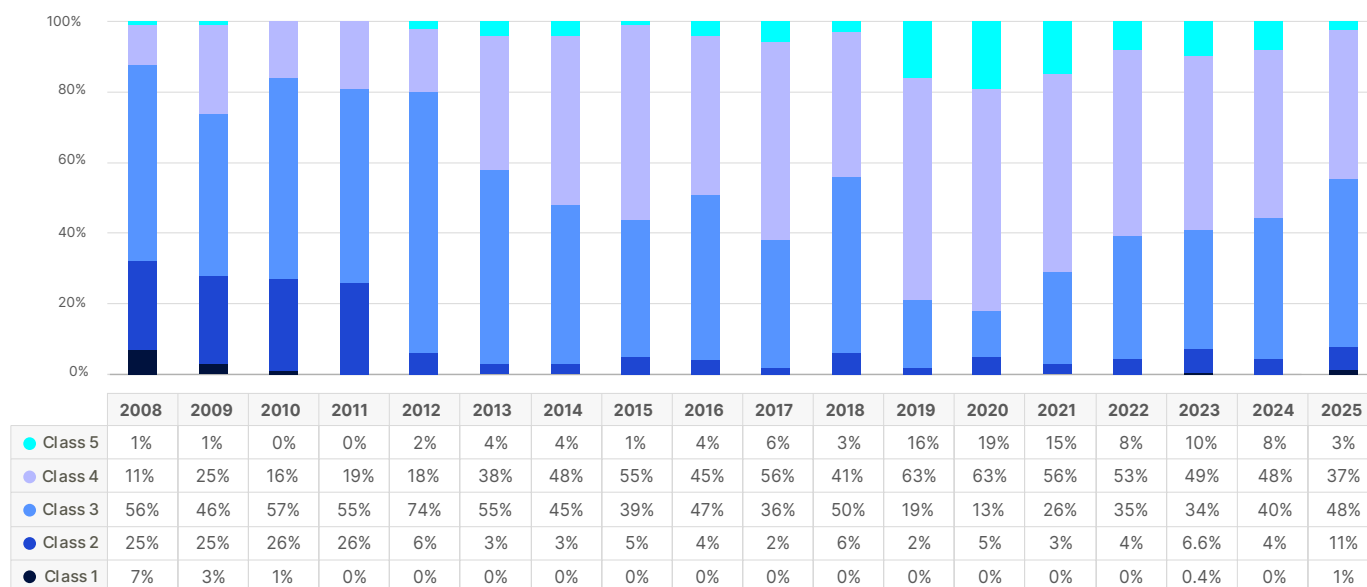
Class 1 usually results in a red card, meaning the CB is restricted to conducting subsequent audits only; they cannot register new clients. The restrictions are in place until further investigation through integrity re-assessments provide evidence of improvement. If there is no improvement, the contract with the CB is cancelled.

Evolution of assessment outcomes (2008–2025)

All-time trend for the outcomes of CB office assessments



All-time trend for the outcomes of producer assessments



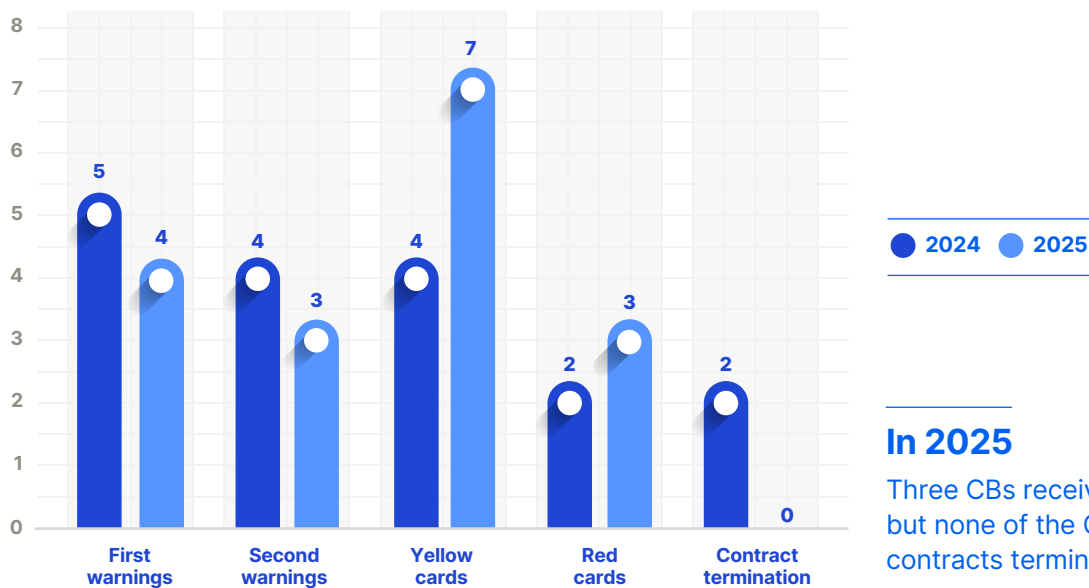
Good to know:

Different CBs and producers are assessed each year. These results therefore only provide a snapshot representation of worldwide CB performance and do not show a comparison of results from the same CBs over the years.

How is unsatisfactory performance in integrity assessments addressed?

CBs with a low score which fail to demonstrate improvements or corrective actions based on integrity assessments may be sanctioned.

Certification body sanctions applied (2024–2025)



In 2025

Three CBs received a red card, but none of the CBs had their contracts terminated.

CB sanctions for non-conformances detected in integrity assessments

- 1 **First warning** – The CB and its accreditation body are informed of the need for improvement. Potential improvements are checked by further reassessments.
- 2 **Second warning** – The CB and its accreditation body are informed of the need for further improvement. Potential improvements are checked by further reassessments.
- 3 **Yellow card** – The CB has received two warnings and has failed to demonstrate sufficient improvement as detailed in the GLOBALG.A.P. CB sanction catalog. The Integrity Surveillance Committee (ISC) will rule on the next steps for reassessment.
- 4 **Red card** – The CB and its accreditation body are informed. The sanction is published on the GLOBALG.A.P. website. The CB is not allowed to issue new certificates. The ISC cannot lift this sanction until confidence in the CB's operation is restored following re-assessment.
- 5 **Contract termination** – The CB and its accreditation body are informed. The sanction is published on the GLOBALG.A.P. website. The license and certification agreements are terminated.

How do we rate overall certification body performance?

Key performance indicators (KPIs) measure the performance of approved certification bodies (CBs) and present the information to the public in a simple format. The KPIs were developed together with the CBs and include scores from:

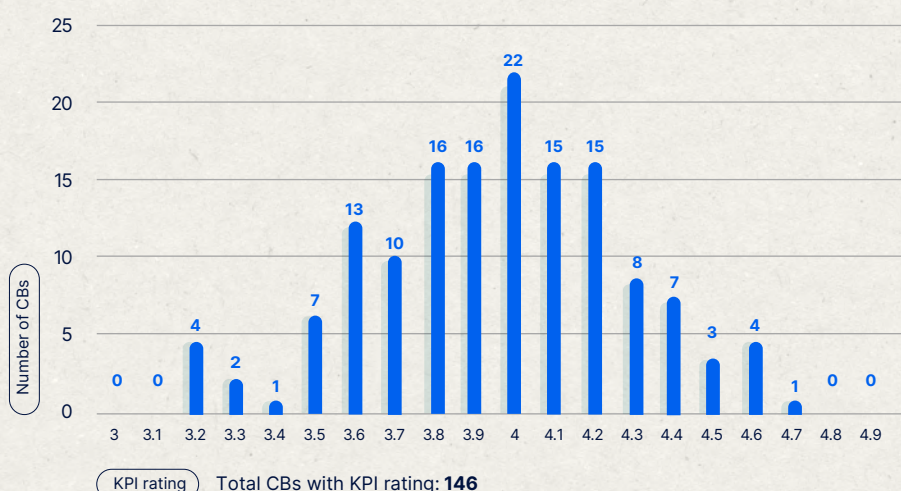
- ➔ **Integrity assessment results:** Uses the classifications (1 to 5) received in integrity assessments in the last three years. This includes head-office performance, auditing quality, and reporting quality.
- ➔ **Operational rating:** Includes criteria on audit processing time, audit timing, database management, complaint management, administrative management, and commitment.

These criteria are reflected in a five-star rating system, with one star for poorest performance and five stars for best performance. The KPI ratings are published on the GLOBALG.A.P. website and are updated every six months.

43% of CBs with a KPI rating are rated 4 stars and above as of 31 October 2025*.

*Data on CB KPIs reflects a shortened reporting period for 2025 (31 December 2024 to 31 October 2025) due to the transition from the GLOBALG.A.P. database to the new GLOBALG.A.P. IT platform. KPIs were temporarily suspended during this period.

The majority of CBs had a KPI rating between 3.8 and 4.2 in 2025



KPI rating	Interpretation
★★★★★	Excellent performance
★★★★☆	Good performance
★★★☆☆	Some improvement necessary
★★☆☆☆	Major improvement necessary
★☆☆☆☆	Unacceptable performance

Good to know:

Some of the most recently approved CBs may not yet have a KPI rating, due to the lack of evidence available within the evaluation criteria. This does not mean poor performance.

What is the complaint investigation procedure?

Enabling a fast and thorough response system for complaints

Complaints received by the certification body (CB) Integrity team are recorded, analyzed, and investigated by a dedicated complaint management assessor.

Reports regarding a breach of standard requirements by GLOBALG.A.P. certification system users – including breaches related to maximum residue limits (MRLs) – can be made via the complaint form on the Agraya website. Complaints may also be received directly from stakeholders or the media.

If a potential non-compliance with the standard requirements is traced to a producer, producer group, or company with certified production processes, the CB Integrity team requires the corresponding certification body (CB) and certificate holder to refute the claim. This can be done by verifying and providing evidence of compliance with the relevant GLOBALG.A.P. standard.

CBs investigate the complaints through document reviews and, if needed, unannounced integrity assessments. They must then report all findings and actions taken to the CB Integrity team within a defined time period.

How are **complaints processed**?

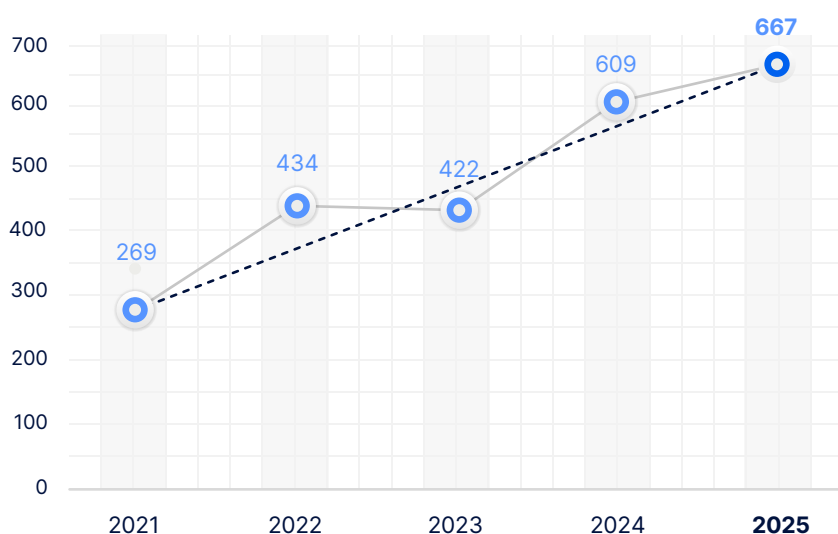


Good to know:

Complaint information is used to facilitate the selection and scheduling of integrity assessments. This may result in targeted integrity assessments for on-site investigation and follow-up.

How many complaints were received in 2025?

Number of complaints processed

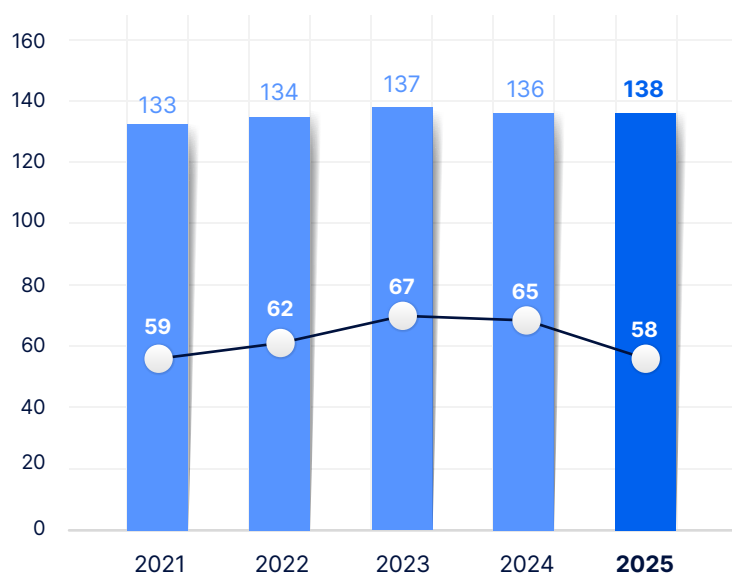


A total of **667 complaints** were received during 2025, marking a 9% increase in comparison with 2024. Of the total received, 470 were resolved and 61 rejected. Complaints rejected by the CB Integrity team typically include those that are outside the scope of the relevant producer – for example, a complaint about social issues where the producer is not GRASP assessed.

453 producers with GLOBALG.A.P. certification were involved in the complaints. This represents 0.2% of all producers with GLOBALG.A.P. certification worldwide – over 195,600 at the end of 2025.

Of the **453 investigated**, 8 producers were suspended, and two had their certification cancelled. The remaining 443 producers maintained their certification.

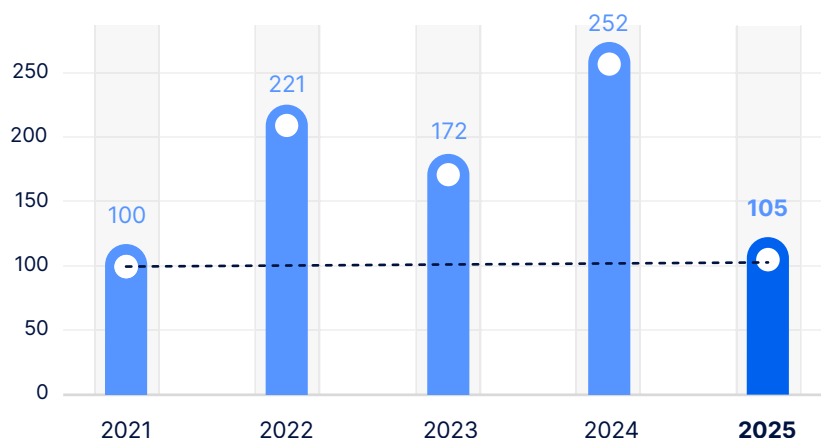
Number of countries with GLOBALG.A.P. certification and number of countries with complaint investigations



In 2025, complaints were investigated in **58 countries** (of 138 total countries with active GLOBALG.A.P. certificates). There was one complaint where the country could not be defined due to incomplete traceability information. **Germany, Spain, and France** accounted for the highest number of complaint investigations. All three countries are among the top 15 by number of producers with certified production processes.

With GLOBALG.A.P. certification **active in 138 countries worldwide at the end of 2025**, the investigations demonstrate both the scope of Agraya Integrity Program oversight globally as well as comprehensive stakeholder engagement in the robustness of the GLOBALG.A.P. certification system.

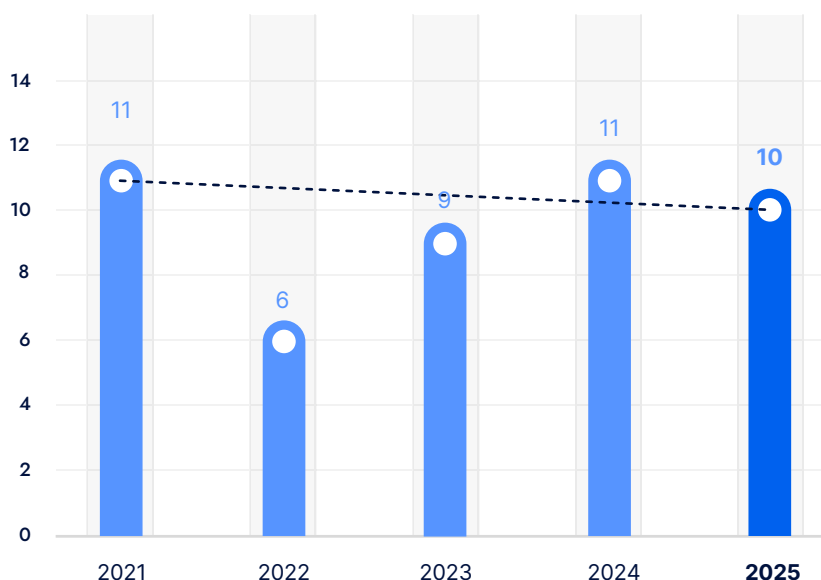
Number of brand integrity issues investigated



Brand integrity investigations include misuses of the GLOBALG.A.P./GGN label brands, logos, and identification numbers (GLOBALG.A.P. Number [GGN], GLOBALG.A.P. Chain of Custody [CoC] Number, etc.).

A total of 105 brand integrity issues were investigated in 2025. The majority of these cases involve the misuse of GLOBALG.A.P. trademarks or certification claims by producers and traders without valid GLOBALG.A.P. certification.

Number of fraudulent certificates identified



A total of 10 cases involving fraudulent certificates were investigated during 2025. This includes cases, for example, where a CB issues a certificate without following the certification process (conducting an audit), or where a CB clones the identification number of another producer with certified production processes.

There were 60,757 active certificate holders for GLOBALG.A.P. core solutions at the end of 2025. To mitigate the risk of fraud in the supply chain, the **GLOBALG.A.P. IT platform offers a publicly available verification method for all producers under GLOBALG.A.P. certification worldwide.**

How are complaints categorized?

Complaints processed by the CB Integrity team are broken down into **14 categories**.

This classification works as a feedback mechanism that aids both the identification of systemic issues as well as the continuous improvement of GLOBALG.A.P. solutions and services.

• Against CertifierOS

Related to the daily operation and functionality of the CertifierOS system in the GLOBALG.A.P. IT platform.

For example: A CB cannot issue a certificate in CertifierOS.

• Against Supply Chain Portal

Related to the daily operation and functionality of the Supply Chain Portal system in the GLOBALG.A.P. IT platform.

For example: A user cannot view a certificate in the Supply Chain Portal.

• Against the standard

Related to issues that are either not currently covered by the GLOBALG.A.P. standards or need certain clarifications in the context of the GLOBALG.A.P. standards.

For example: The standard does not cover a specific requirement, and the rules or criteria should be improved to include it.

• Against the administration

Related to the daily operations and tasks of the internal Agraya departments and teams.

For example: A stakeholder was not invited to a specific event, a complaint was filed against a specific Agraya team member, or a CB has not received an official

• CB integrity

Related to the integrity and impartiality of a CB's certification services.

For example: The CB or its auditors are providing consultancy services to their own customers or performing an audit without Agraya GmbH approval for the relevant standard/add-on/scope/product category.

• Fraudulent certificates

Related to certificates that were issued without following proper procedure according to the GLOBALG.A.P. general regulations.

For example: Certificates were issued by a non-approved CB or certificates were issued without an audit.

• GLOBALG.A.P. normative documents

Related to deviations from the requirements of the GLOBALG.A.P. general regulations.

For example: GLOBALG.A.P. audits were conducted at the wrong time (outside the defined audit window), double registrations were made, or certification decisions were delayed.

• GGN label

Related to the GGN label or the GGN label portal.

For example: The requirements for use of the GGN label are not fulfilled.

• GLOBALG.A.P. database

Related to the daily operation and functionality of the GLOBALG.A.P. database.

For example: A user is experiencing reduced performance or is unable to access the GLOBALG.A.P. database.

• Integrity Program

Related to the Agraya Integrity Program.

For example: A CB complains about a specific key performance indicator (KPI) rating.

• Other

Related to complaints in which there is not enough information to process and start an investigation, or in which the communication is a request/inquiry rather than a complaint.

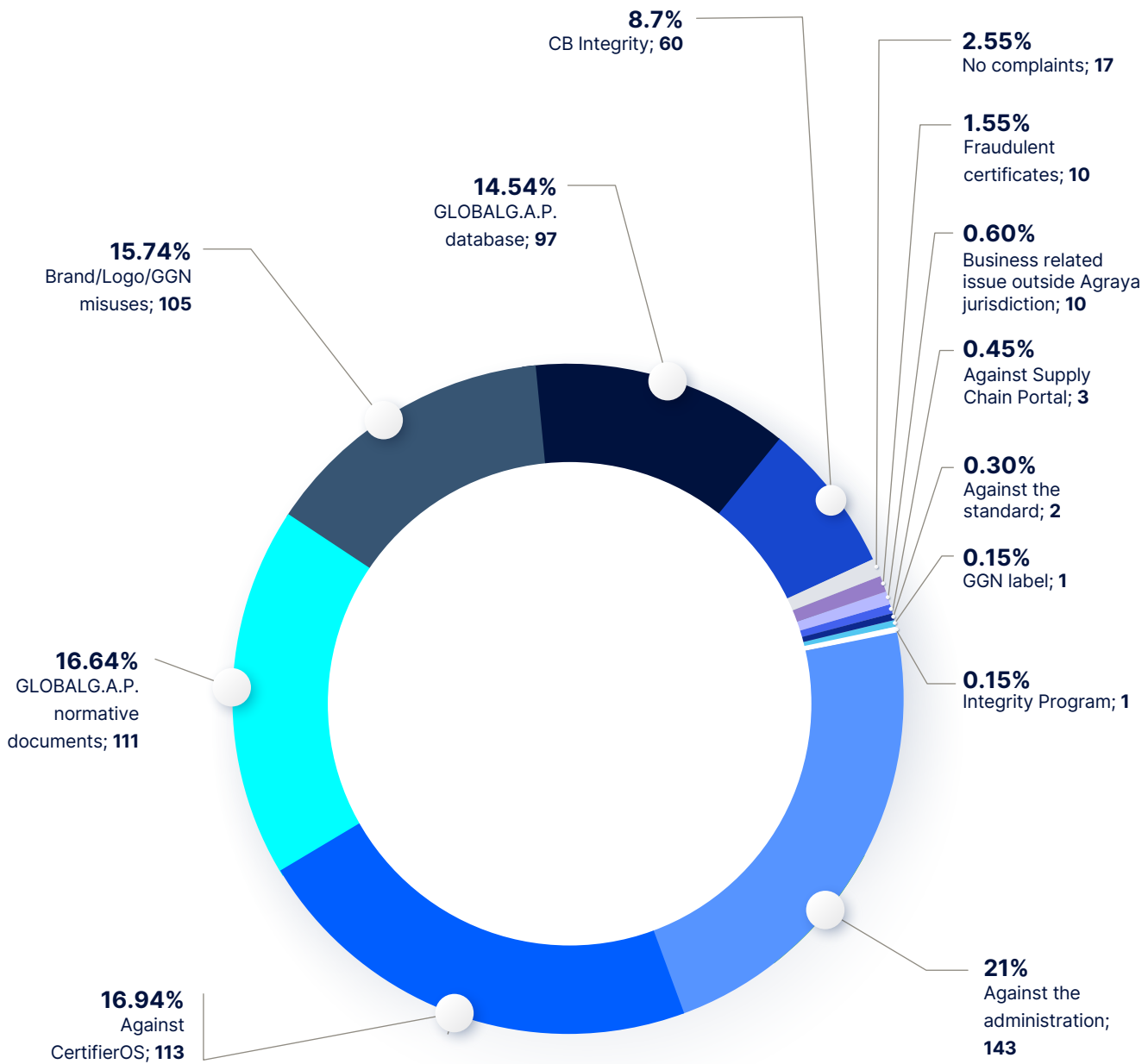
For example: A complaint without valid information (producer name, GGN, etc.) was received.

• Registered Trainer

Related to the Registered Trainer program that conducts training on GLOBALG.A.P. standards.

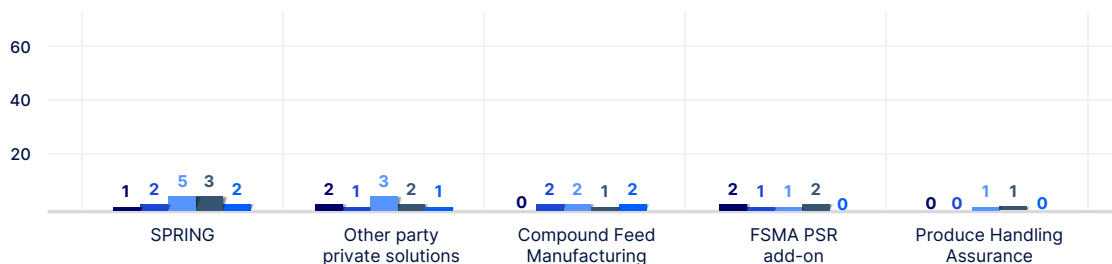
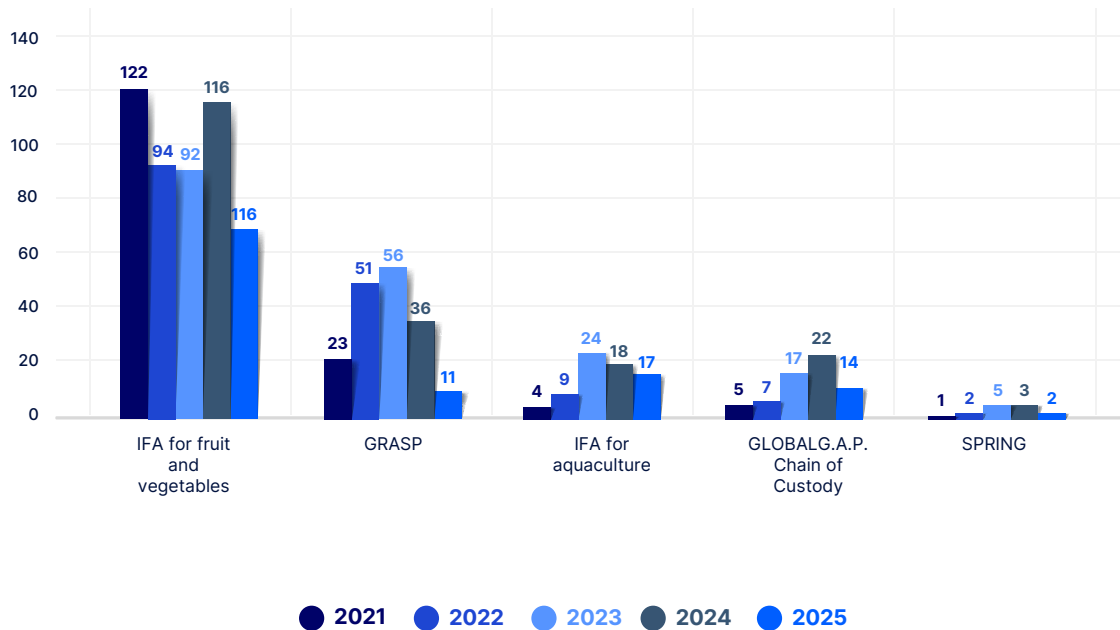
For example: A Registered Trainer is claiming to be a GLOBALG.A.P. representative.

How were complaints categorized in 2025?



In the top categories for 2025, there were 143 complaints against the administration and 113 complaints against CertifierOS. Both categories saw a significant increase compared to 2024, primarily due to the transition from the GLOBALG.A.P. database to the new GLOBALG.A.P. IT platform and the technical issues experienced following its implementation.

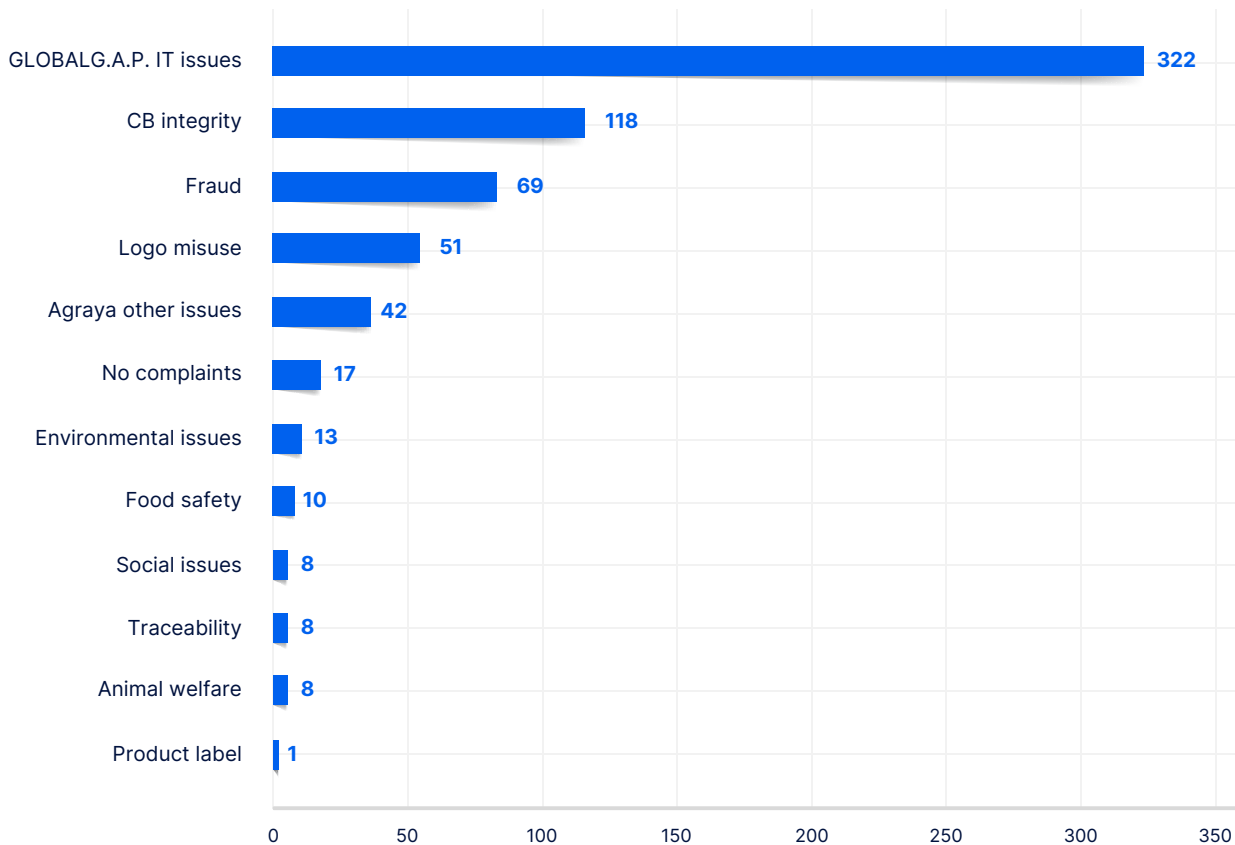
Which GLOBALG.A.P. normative documents received complaints in 2025?



In 2025, IFA for fruit and vegetables remained in first place with 62 complaints (a 46% decrease compared to 2024). The majority of producers under GLOBALG.A.P. certification worldwide are audited to this standard. There were 11 complaints relating to GRASP (a 69% decrease), which represents the most widely implemented GLOBALG.A.P. add-on.

Complaints relating to IFA for aquaculture and GLOBALG.A.P. Chain of Custody (CoC) both decreased in 2024.

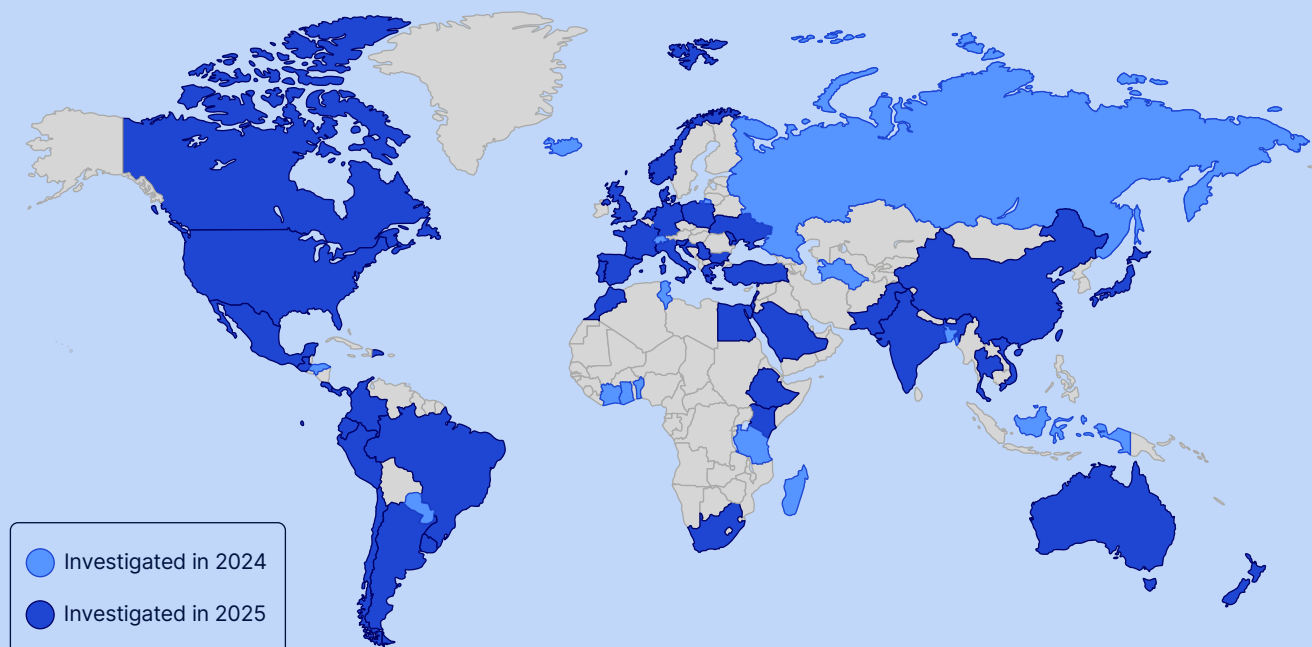
Number of complaints received in 2025 by complaint topic



- **Agraya other issues** – Related to issues concerning Agraya's administration, brands, website, marketing, training, Integrity Program, Registered Trainers, etc.
- **Animal welfare** – Related to animal welfare issues linked to the GLOBALG.A.P. standards for aquaculture
- **CB integrity** – Related to issues concerning the GLOBALG.A.P. general regulations, CB independence, CB auditors' conflicts of interest, etc.
- **Environmental issues** – Related to environmental issues in production processes such as water management, soil management, conservation, biodiversity, etc.
- **Food safety** – Related to issues that present a food safety risk in preharvest or postharvest production processes and in supply chain management
- **Fraud** – Related to issues of brand integrity such as certification claims, forged certificates, trademark misuse by unregistered producers, etc.
- **GLOBALG.A.P. IT issues** – Related to issues on the IT systems such as the GLOBALG.A.P. database, CertifierOS, Supply Chain Portal, CB-AT, etc.
- **Logo misuse** – Related to issues of GLOBALG.A.P. and GGN label trademark misuse by CBs, registered producers, supply chain companies, etc.
- **No complaints** – Related to business issues outside Agraya jurisdiction, general inquiries received via the complaints process, etc.
- **Product label** – Related to non-fraud issues concerning a product label
- **Social issues** – Related to social responsibility issues (GRASP requirements), including workers' health, safety, and welfare at farm level
- **Traceability issues** – Related to issues of product traceability and segregation, as well as supply chain traceability

Where were complaints investigated?

In 2025, complaints were investigated in **48 countries** (out of 138 total countries with active GLOBALG.A.P. certificates). Six of the 10 countries with the most investigations in 2025 also feature in the top 10 by number of producers with GLOBALG.A.P. certified production processes worldwide.



Argentina
Australia
Belgium
Bolivia
Brazil
Bulgaria
Canada
Chile
China
Colombia

Costa Rica
Croatia
Denmark
Dominican Republic
Ecuador
Egypt
France
Georgia
Germany
Ghana

Greece
Guatemala
Honduras
Hungary
Iceland
India
Ireland
Israel
Italy
Japan

Kenya
Mexico
Moldova
Morocco
Netherlands
Norway
Panama
Paraguay
Peru
Poland

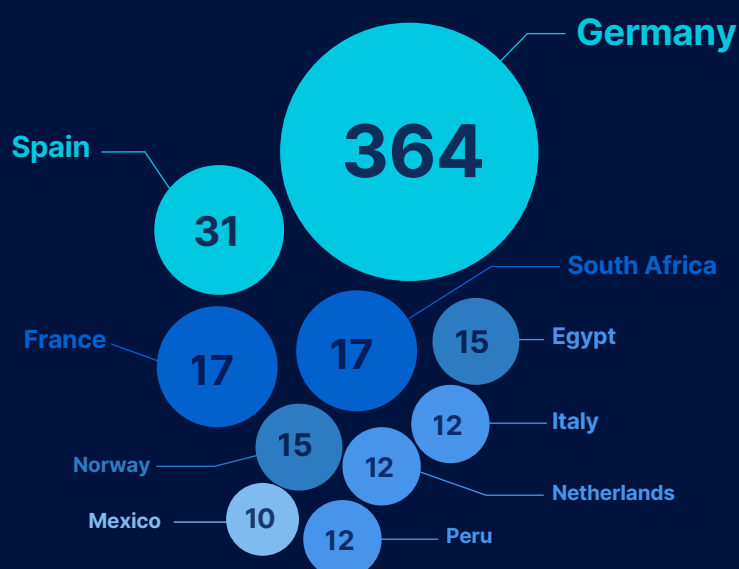
Portugal
Republic of Korea
Romania
Saudia Arabia
Senegal
Serbia
Slovakia
South Africa
South Korea
Spain

Sweden
Switzerland
Tanzania
Türkiye
United Kingdom
USA
Uruguay
Uzbekistan
Viet Nam

Countries in bold were also investigated in 2024

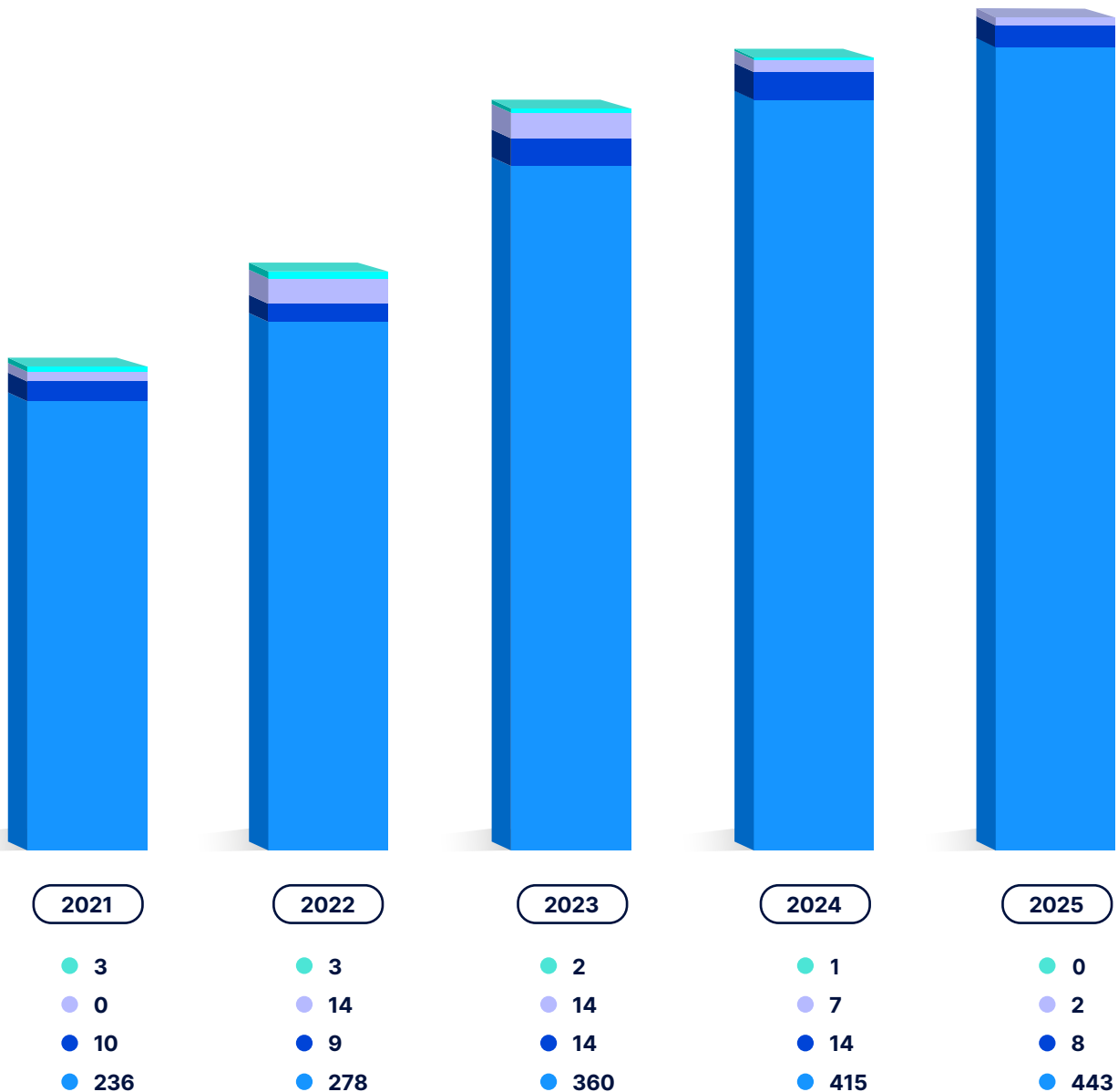
Most complaints investigated in 2025

- Germany
- Spain
- France
- South Africa
- Egypt
- Norway
- Italy
- Netherlands
- Peru
- Mexico



What were the complaint investigation outcomes?

- Producer deregistered from producer group
- Certification cancelled
- Certification suspended
- Certification maintained



What is the complaint procedure for maximum residue limit exceedances?

Dedicated experts for maximum residue limit (MRL) investigations

Participation in a residue monitoring system (RMS) or a yearly MRL analysis for each product is a core requirement in the principles and criteria of the Integrated Farm Assurance (IFA) standard for the plants scope.

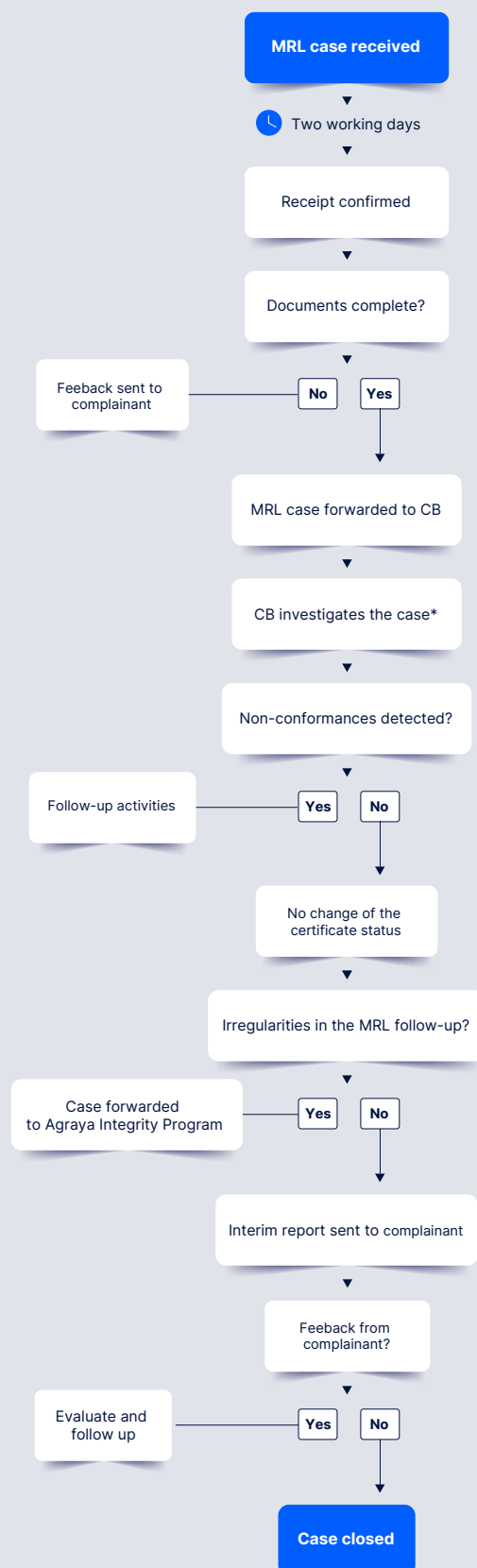
GLOBALG.A.P. has a dedicated team of experts for complaints relating to MRLs. If non-conformances are detected, the producer is given up to 28 days to take corrective actions (depending on the severity of the non-conformance and the food safety risk).

Where the relevant certification body (CB) does not provide the required clarification following an investigation, additional investigations are carried out by GLOBALG.A.P. An additional product sample may be taken at origin where necessary.

Good to know:

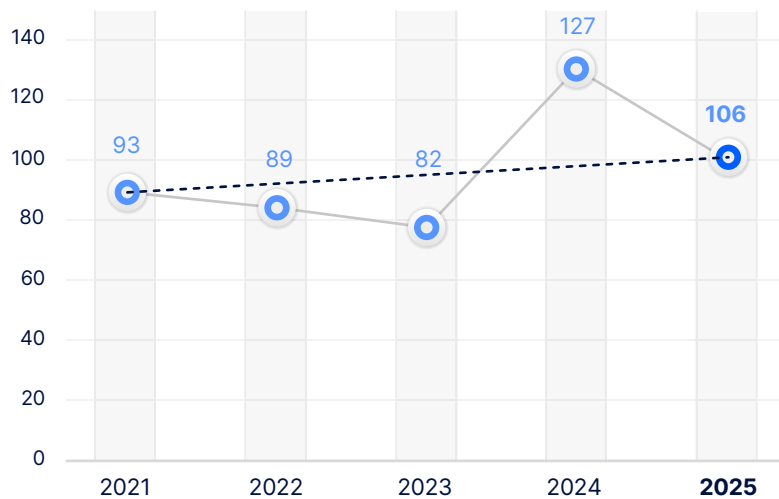
MRL testing is a screening method conducted in a laboratory to analyze residues from the application of plant protection products in crop farming.

How are maximum residue limit **complaints** processed?



How many maximum residue limit complaints were received in 2025?

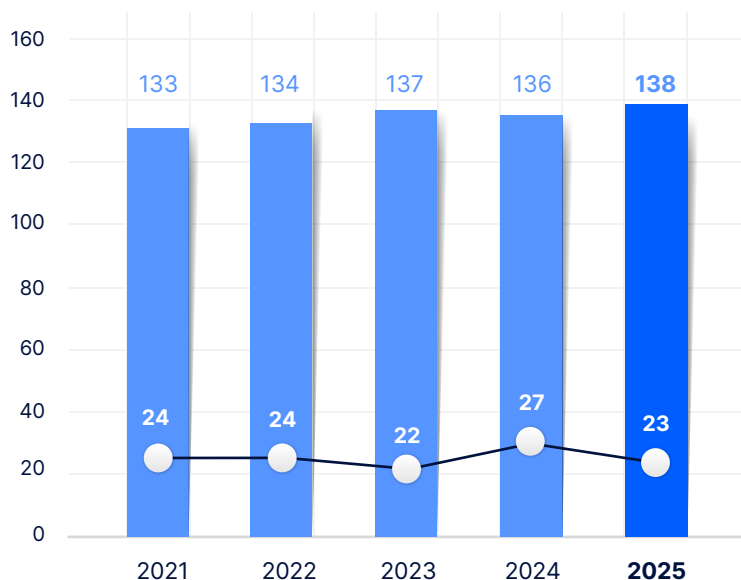
Number of MRL complaints processed



A total of 106 MRL complaints were received during 2025, a 16.5% decrease in comparison with 2024.

The MRL complaints received during 2025 involved 99 producers. Following the investigations, 24 producers had their certification suspended, and two producers had their certification cancelled.

Number of countries with producers under GLOBALG.A.P. certification and number of countries with MRL complaint investigations

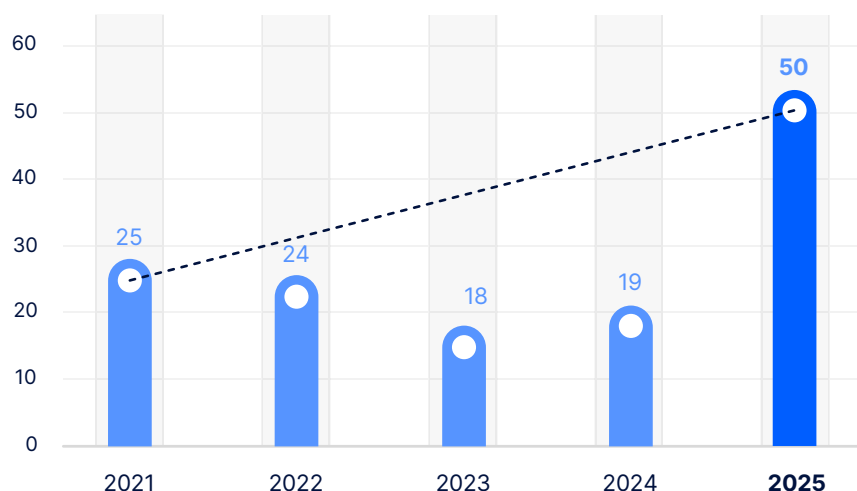


There were MRL investigations involving 23 different countries during 2025.

The leading countries were Italy (15 cases), Spain (15), Peru (10), Germany (8), and Morocco and Colombia (7). The top-ranking countries are very similar to those in 2024.

Spain and Italy are the countries with the highest number of producers with GLOBALG.A.P. certified production processes worldwide (45,507 and 19,910 as of 31 October 2025). Peru and Germany feature in the top 15.

Number of crops investigated in MRL complaints



In 2025, the number of crops investigated in MRL complaints increased significantly by 163% in comparison to 2024.

Number of MRL complaints investigated per crop per country

The most MRL investigations in 2025 involved strawberry (6 cases), pomegranate (6 cases), and avocado and baby leaf spinach (4 cases each).

Countries	Number of complaints
Belgium	1
Tomato	1
Brazil	5
Melon	1
Grape (table)	1
Lime	3
Chile	1
Blueberry	1
China	3
Garlic	2
Ginger	1
Colombia	7
Passion fruit/	1
Granadilla/Maracuya	
Avocado	3
Physalis/Cape	3
gooseberry	
Costa Rica	2
Banana	1
Pineapple	1
Ecuador	1
Dragon fruit/Pitaya	1
Egypt	4
Strawberry	2
Sweet Potato	2
France	1
Corn salad/Lamb's	1
lettuce	
Germany	8
Cauliflower	1
Pear	1
Strawberry	1
Raspberry	2
Basil (herb)	1
Kohlrabi	1

Countries	Number of complaints
Arugula/Rocket (herb)	1
Greece	5
Strawberry	1
Potato	2
Cherry	2
Italy	15
Coriander (herb)	1
Parsley (herb)	3
Sage (herb)	1
Spinach	2
Thyme (herb)	1
Radish	1
Grape (table)	1
Baby leaf spinach	4
Arugula/Rocket (herb)	1
Kenya	4
Capsicum (pepper/chilli)	1
Pea	1
Green bean	2
Morocco	7
Tomato	1
Capsicum (pepper/chilli)	3
Raspberry	1
Green bean	2
Panama	1
Pineapple	1
Peru	10
Banana	1
Lettuce	1
Mandarin	1
Papaya	1
Pomegranate	1
Spring onion	2
Tomato	1
Avocado	1

Countries	Number of complaints
Blueberry	1
Poland	5
Mushroom	1
Red currant	2
Strawberry	1
Potato	1
Portugal	2
Pomegranate	2
South Africa	2
Lemon	1
Grape (table)	1
Spain	15
Apricot	1
Celery	1
Dill (herb)	1
Endive	1
Kale	1
Lemon	1
Mandarin	1
Melon	1
Mint (herb)	1
Pomegranate	1
Spring onion	1
Strawberry	1
Persimmon/Kaki	2
Potato	1
Türkiye	4
Fig	1
Pomegranate	2
Cherry	1
Vietnam	2
Passion fruit/	2
Granadilla/Maracuya	
Zimbabwe	1
Pea	1

How are maximum residue limit complaints categorized?

The results of MRL complaints processed by the CB Integrity team are broken down into **14 categories** that identify a root cause. This classification works as a feedback mechanism that aids both the implementation and the audit of GLOBALG.A.P. solutions in the future.

Cross-/Drift contamination

The exceedance is due to drift from an adjacent field which, in most cases, is not covered by GLOBALG.A.P. certification.

GGN misuse by a certificate holder

Misuse includes labeling with incorrect GGNs, producers labeling products from noncertified production processes with a GGN, and other non-authorized uses of the GGN.

Incidence in parallel ownership (PO) and/or parallel production (PP)

These are cases where the producer is registered for PP/PO and related problems were identified as the source of the incident. A common example is an ineffective segregation system resulting in the mixing of products from certified and noncertified production processes.

Incident in the supply chain

Included here are issues such as GGN misuse by a packer or supply chain member without GLOBALG.A.P. Chain of Custody (CoC) certification.

Lack of traceability

No reliable traceability information could be obtained to match the analyzed product to a specific batch from the producer.

Metabolite from a different application

This category covers instances where the exceedance is produced by a chemical process from application of an unrelated substance. One example might be phosphonic acid residues resulting from another application.

No reason found

The CB investigation could not identify the cause of the reported exceedance, or a plausible reason was found but could not be demonstrated as being the origin of the exceedance. In these cases, the producer is requested to take appropriate measures to rectify the detected weak points. Some cases in which no reason is found may be forwarded to the CB Integrity team following review by the MRL technical experts.

Noncertified product

The affected product was not sold as originating from GLOBALG.A.P. certified production processes and is therefore not a matter for a GLOBALG.A.P. investigation. Even if the producer is under certification for another product type, the product in question must be clearly indicated on the invoice/trading document as originating from a GLOBALG.A.P. certified production process in order to qualify for investigation.

Not investigated

This category covers cases relating to producers no longer under GLOBALG.A.P. certification, or cases with a lack of evidence proving that the product originated from a producer with GLOBALG.A.P. certified production processes.

Other

This category covers a range of scenarios, for example, issues with plant protection product application machinery or producer certification.

Pesticide misuse

The most common issue included in this category is the use of pesticides with very low MRLs in the EU and not increasing, not sufficiently increasing, or failing to comply with the preharvest interval (PHI) as indicated on the label. Misuse also covers the application of non-authorized active ingredients and other similar causes.

QS-GAP investigation

The producer is QS-GAP certified, and QS conducts the investigation by taking a second sample. If the result is acceptable, the investigation is closed.

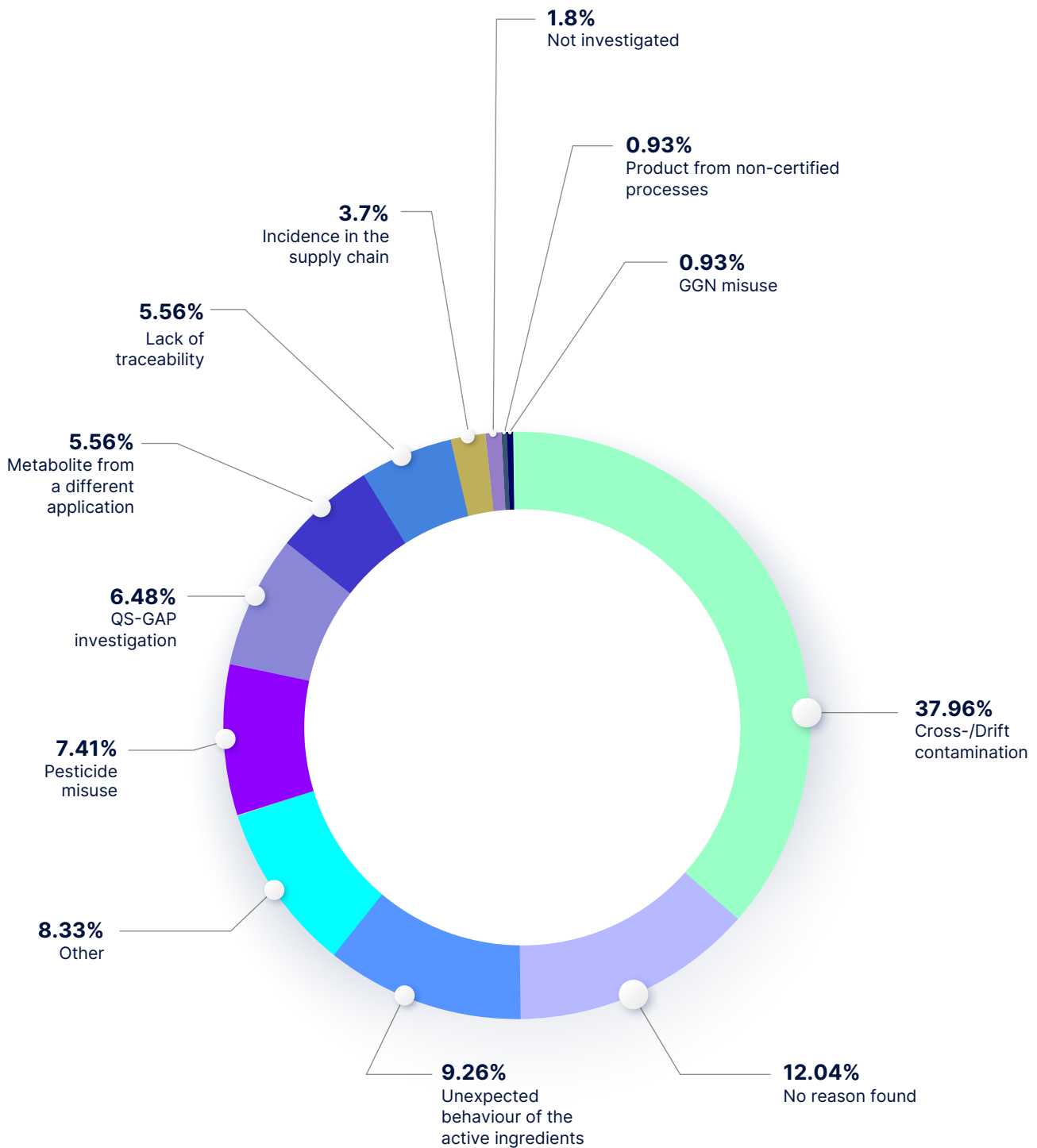
Unexpected behavior of the active ingredients

This category covers exceedances attributable to the low degradation rate of plant protection products or issues resulting from weather conditions.

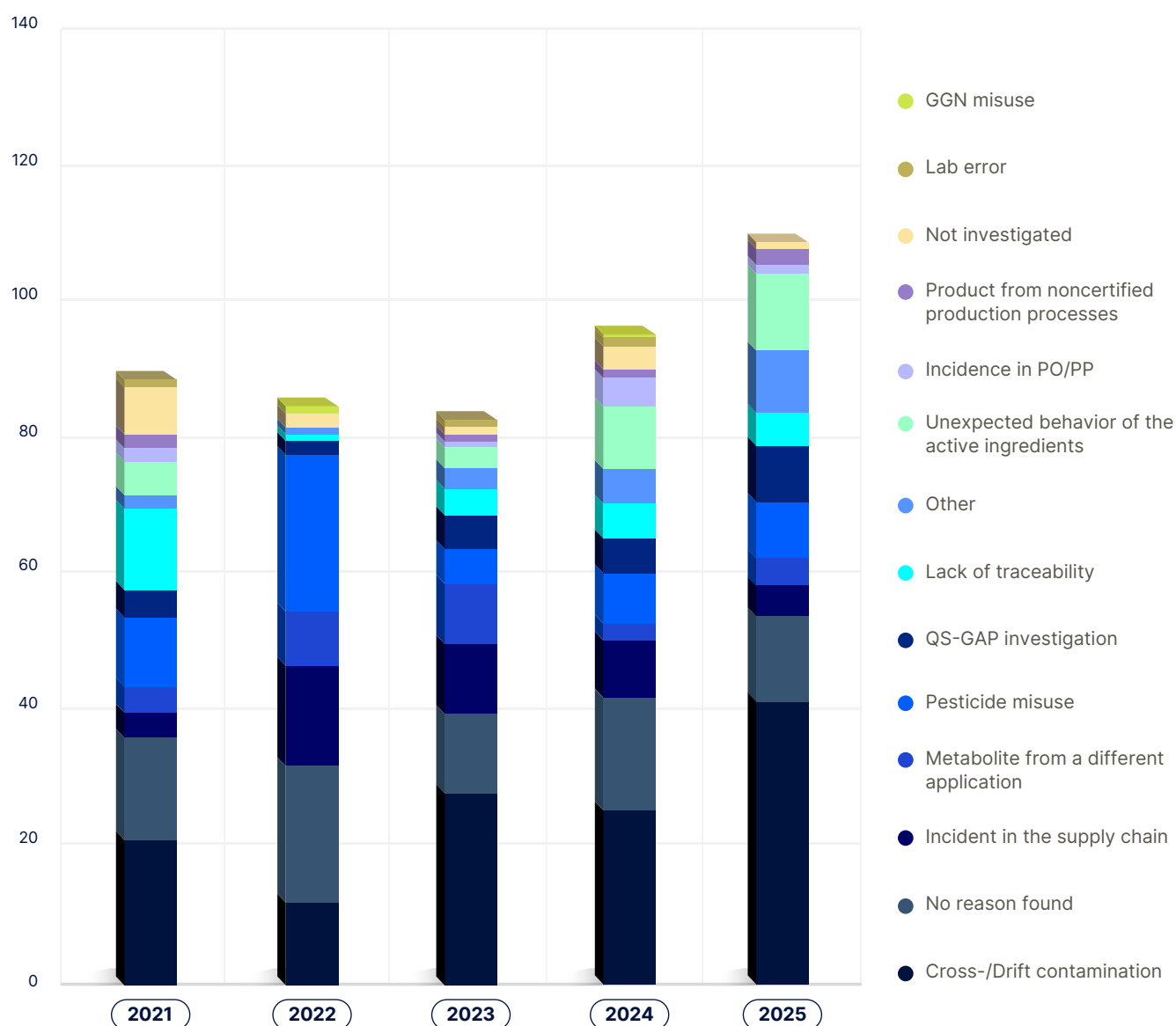
Lab error

These cases are confirmed by a counter-sample sent to the same laboratory.

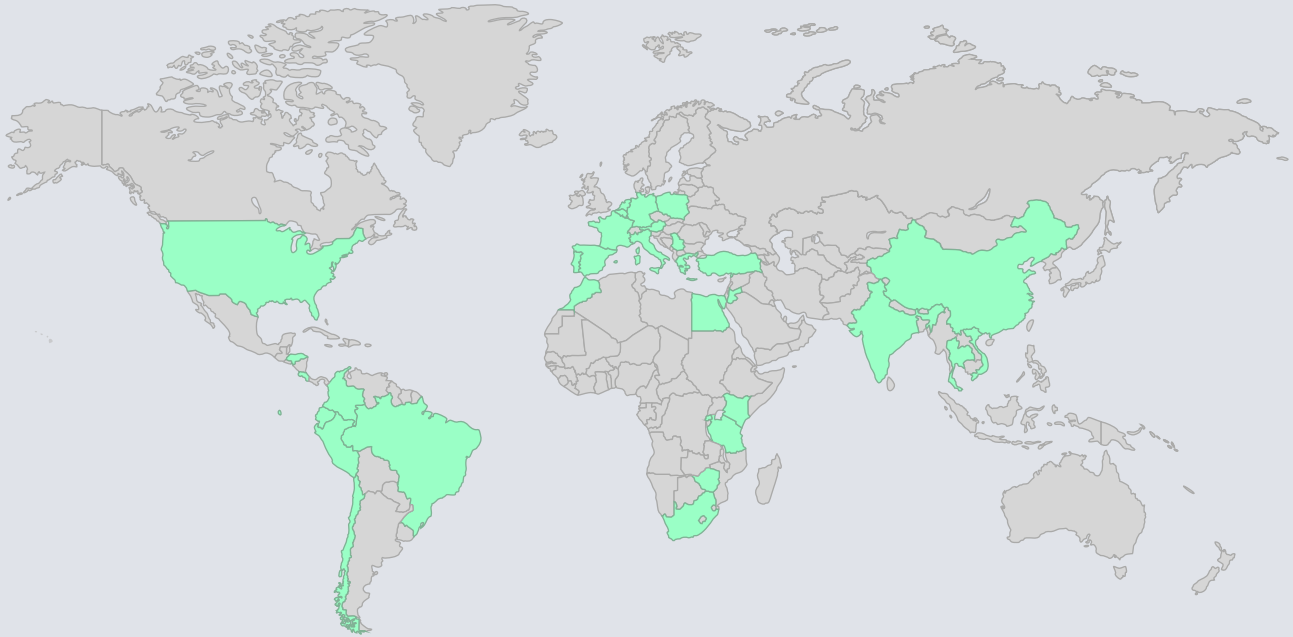
How were maximum residue limit complaints categorized in 2025?



In the top three categories for 2025, the leading causes of MRL complaints were cross-/drift contamination (41 cases, a 51% increase compared to 2024), no reason found (13 cases, a 23% decrease), and unexpected behavior of the active ingredients (10 cases, a decrease of 23%).



Where were maximum residue limit complaints investigated?



Belgium	1	France	1	Costa Rica	2	Viet Nam	2	Kenya	4	Greece	5	Morocco	7	Italy	15
Chile	1	Panama	1	Portugal	2	China	3	Türkiye	4	Poland	5	Germany	8	Spain	15
Ecuador	1	Zimbabwe	1	South Africa	2	Egypt	4	Brazil	5	Colombia	7	Peru	10		

Most MRL complaints investigated in 2025

- Spain
- Italy
- Peru
- Germany
- Morocco
- Colombia
- Poland
- Greece
- Brazil
- Turkey

2025

Spain
15

Italy
15

Peru
10

Germany

8

Morocco

7

2024

Italy
24

Spain
16

Germany
11

Morocco

10

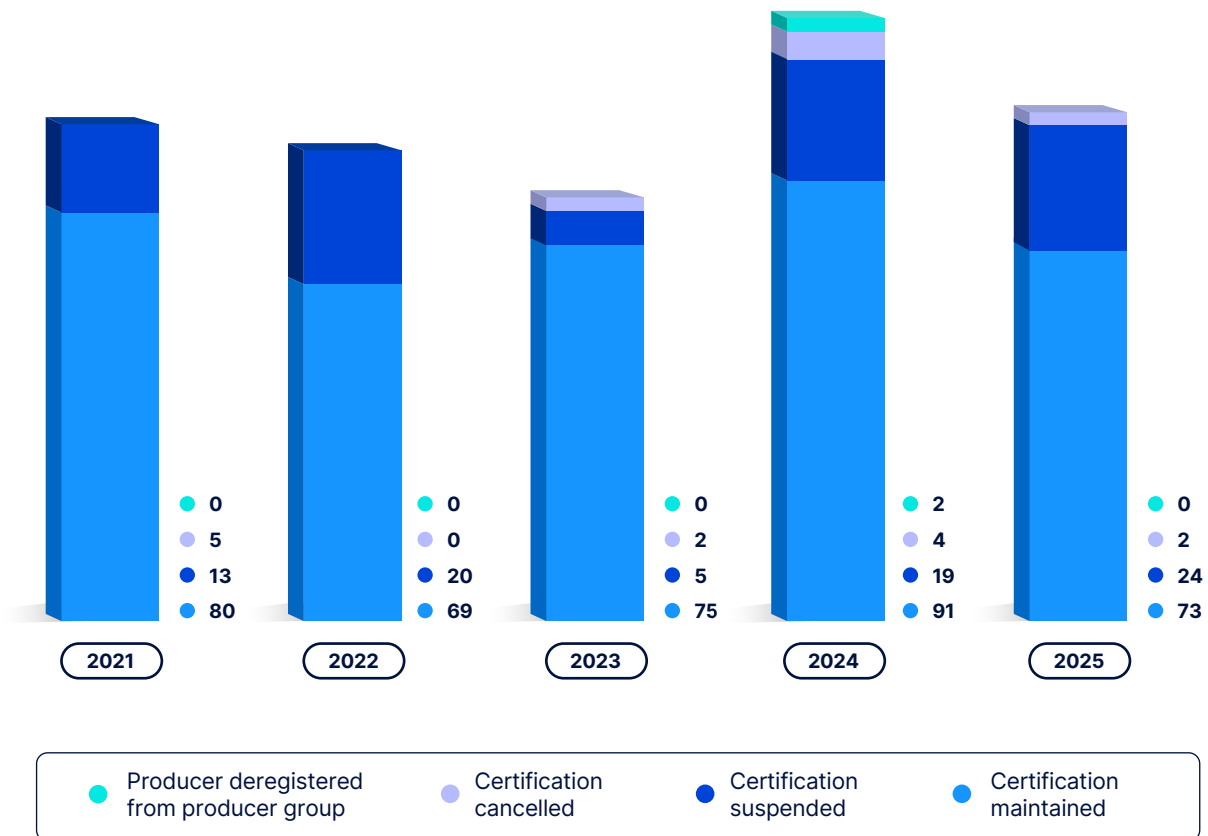
Turkey

7

What were the maximum residue limit complaint investigation outcomes?

A total of 108 MRL complaints were received during 2025, a 14% decrease in comparison with 2024.

The MRL complaints received during 2025 involved 99 producers. Following the investigations, 24 producers had their certification suspended, and two producers had their certification cancelled.



Top products by hectares of certified production in 2025

Non-covered production		Covered production	
1. Potato	11. Pineapple	1. Tomato	11. Corn salad/Lamb's lettuce
2. Banana	12. Tomato	2. Strawberry	12. Witloof
3. Apple	13. Blueberry	3. Capsicum (pepper/chili)	13. Blackberry
4. Orange	14. Pear	4. Blueberry	14. Aubergine/Eggplant
5. Avocado	15. Mango	5. Raspberry	15. Baby leaf lettuce
6. Grape (table)	16. Lettuce	6. Cucumber	16. Radish
7. Cherry	17. Broccoli	7. Watermelon	17. Green Bean
8. Onion	18. Carrot	8. Courgette (zucchini, marrow)	18. Baby leaf spinach
9. Mandarin	19. Kiwi	9. Lettuce	19. Perennial wall-rocket
10. Lemon	20. Asparagus	10. Melon	20. Grape (table)

What is the status of open complaint investigations?



At the end of 2025, there were **27 open investigations** to be resolved in 2026

While an investigation typically lasts for two months, it can take much longer. In 2025, the main contributing factors for extending the duration of an investigation included:

- ➔ **Chain of custody issues** where the information provided by the complainant does not relate to the producer. In most cases, the product has been packed by another legal entity or repacked at its destination. The supply chain must then be investigated to find the source of the problem.
- ➔ **The CB has no auditors** in the country where the producer is located, and therefore travel arrangements are needed.
- ➔ **The CB's auditors face scheduling** or logistical issues which mean an unannounced audit takes several weeks to organize.
- ➔ **The CB detects non-compliances** during the unannounced audit and – in accordance with the GLOBALG.A.P. general regulations – the producer has 28 days to submit corrective actions. The CB has another 28 days to make a certification decision.
- ➔ **Agraya challenges** the investigation outcome and the CB needs to reorient the investigation and continue with a new investigation.



The Agraya Integrity Program in 2026 and beyond

Safeguarding the **GLOBALG.A.P. certification system**

The Agraya Integrity Program takes a multifaceted approach, combining various activities aimed at instilling confidence in the certification system and trust in the integrity of GLOBALG.A.P. solutions. From providing clarity on system operations through certification body (CB) training to approving new CBs, monitoring their overall performance, and investigating complaints, we work tirelessly to safeguard the GLOBALG.A.P. brand.

Our integrity assessments are one of the most important aspects of the program: By assessing the certification processes of a selection of certification bodies each year, we gain an objective overview of whether the GLOBALG.A.P. certification system is functioning as intended.

60% of Agraya GmbH approved CBs assessed in 2025

In 2025, we continued integrity assessments on a significant scale, conducting almost 450 assessment days across more than 48 countries. Once again, we focused largely on regions with the highest number of producers with GLOBALG.A.P. certified production processes, including Spain and Italy, but we also targeted other countries such as the USA, Germany, Greece, Poland, and Ecuador, assessing a total of 114 out of 190 approved CBs worldwide.

The results are encouraging: 40% of producer performance was deemed good or excellent, with 12% requiring significant improvement. While 49% of assessed CBs fell into class 3 (requiring some improvement), 41% demonstrated good or excellent performance. Overall, we maintain a high level of confidence in the integrity of our CBs and producers.

We received 667 complaints in 2025, with investigations involving 453 producers in 58 countries. This marks a notable rise from 2024. We also investigated 105 cases of brand integrity issues. Almost half of the investigated cases involved misuse of GLOBALG.A.P. trademarks or fraudulent certification claims. Brand integrity therefore remains a key focus area moving into 2026.

In summary, the Agraya Integrity Program remains steadfast in its commitment to upholding the highest standards of integrity and adapting to evolving industry demands. By proactively engaging with the implementation process, leveraging our expertise, and capitalizing on future-proof tools to assist our work – we are poised to adapt and excel in providing farm assurance solutions in the developing landscape of responsible farming practices.

Thank you for your continued support.



Annex

Agraya GmbH approved certification bodies

Pending/no KPI: Some of the most recently approved CBs may not have a KPI rating due to there not yet being enough evidence available within the evaluation criteria to establish an overall KPI rating. This does not mean poor performance.

CB name	Headquarters location	KPI rating (31/10/2025)
Bureau Veritas Argentina S.A.	Argentina	3.78
IRAM-Instituto Argentino de Normalizacion y Certificacion	Argentina	4.12
LETIS S.A.	Argentina	3.96
Organizacion Internacional Agropecuaria S.A. (OIA)	Argentina	3.83
SGS Argentina S.A.	Argentina	3.65
AUS-QUAL Pty Ltd	Australia	4.34
agroVet GmbH	Austria	4.55
Lacon GmbH	Austria	4.04
Quality Austria Certification GmbH	Austria	Pending
SGS Austria Controll-Co GmbH	Austria	4.16
SLK GesmbH	Austria	4.70
Bodemkundige Dienst van België vzw (Soil Service of Belgium – CERTALENT)	Belgium	4.29
CKCert	Belgium	3.93
TÜV NORD INTEGRA bv	Belgium	4.19
IMOCERT LATINOAMERICA LTDA.	Bolivia	3.64
IBD Certificações	Brazil	No KPI available
QIMA Brasil Ltda.	Brazil	3.89
Savassi Certificação Serviços Administrativos LTDA	Brazil	Pending
SBC-Serviço Brasileiro de Certificações Ltda	Brazil	3.81
Seeds Canada dba Centre for Systems Integration	Canada	No KPI available
CPS - Certification of Product and Systems	Chile	3.81
LGAÍ CHILE S.A	Chile	Pending
Primus Auditing Ops	Chile	3.62
Ansense Food Safety Technology Co., Ltd.	China	Pending
China Quality Certification Centre Co., Ltd.	China	4.00
Merieux NutriSciences Certification (Shanghai) Co., Ltd.	China	3.88
TÜV SÜD Certification and Testing (China) Co., Ltd.	China	3.83
EMERJA S.A.S.	Colombia	3.99
Fundación NaturaCertificación - NaturaCert	Colombia	3.64
ICONTEC	Colombia	3.66
Lenor Colombia SAS	Colombia	3.67
TROPICERT S.A.S.	Colombia	Pending
BUREAU NORME AUDIT (BNA)	Côte d'Ivoire	4.09
Bureau Veritas Côte d'Ivoire	Côte d'Ivoire	3.45
Ceska společnost pro jakost, z.s. (Czech Society for Quality)	Czechia	4.30
Baltic Control Certification A/S	Denmark	4.12
Bureau Veritas Certification Denmark A/S	Denmark	3.78
Bureau Veritas Ecuador S.A.	Ecuador	3.92
HEIACert	Egypt	3.89

CB name	Headquarters location	KPI rating (31/10/2025)
Infinity Cert International	Egypt	3.30
Preferred by Nature OÜ	Estonia	Pending
BUREAU VERITAS CERTIFICATION France	France	2.88
CERTIPAQ	France	4.18
CERTIS (France)	France	4.10
Ecocert Environnement SAS	France	3.81
OCACIA	France	Pending
QUALISUD	France	4.10
ABCERT AG	Germany	3.90
ACG Agrar-Control GmbH	Germany	4.43
ADIA-Zert GmbH	Germany	Pending
AGRIZERT Zertifizierungs GmbH	Germany	Pending
auditpartner GmbH	Germany	4.36
CERES - Certification of Environmental Standards GmbH	Germany	4.16
CERTplus GmbH	Germany	Pending
Control Union Certifications Germany GmbH	Germany	Pending
LC Landwirtschafts-Consulting GmbH	Germany	Pending
LKSmbH – Landwirtschaftliche Kommunikations- und Servicegesellschaft mbH	Germany	3.79
QAL GmbH	Germany	4.37
SGS Germany GmbH	Germany	3.62
SRS Certification GmbH	Germany	3.95
Tentacontrol GmbH	Germany	Pending
TÜV SÜD Management Service GmbH	Germany	3.95
BIOHELLAS S.A.	Greece	4.08
EUROCERT European Inspection and Certification	Greece	3.72
Oxygono-Hellenic Certification Body	Greece	3.24
Q-check P.C.	Greece	3.33
QMSCERT Audits Inspections Certifications S.A. (Q-CERT S.A.)	Greece	4.39
TÜV AUSTRIA HELLAS	Greece	4.35
TUV HELLAS (TUV Nord) S.A.	Greece	4.12
SGS India Pvt. Ltd.	India	3.47
An Bord Bia	Ireland	3.78
Institute of Quality & Control (IQC)	Israel	4.26
Bioagricert srl	Italy	3.61
BUREAU VERITAS ITALIA SPA	Italy	3.88
CCPB SRL	Italy	3.96
Certiquality S.r.l.	Italy	3.38
CODEX SRL	Italy	4.13
CSI S.p.A.	Italy	4.20
CSQA Certificazioni Srl	Italy	3.73
DNV Business Assurance Italy Srl	Italy	3.79
ICEA Istituto Certificazione Etica Ambientale	Italy	3.89
RINA AGRIFOOD S.p.A.	Italy	3.93
RINA Services S.p.A.	Italy	4.01
SGS ICS Italia S.r.l.	Italy	3.77
Suolo e Salute srl	Italy	3.96

CB name	Headquarters location	KPI rating (31/10/2025)
Japan Organic & Natural Foods Association	Japan	4.03
Japan Quality Assurance Organization	Japan	4.60
Jordan Standards and Metrology Organization (JSMO-CT)	Jordan	3.57
AFRICERT LTD	Kenya	3.50
React Cert Africa Limited	Kenya	3.60
The Kenya Flower Council (KFC)	Kenya	Pending
FITI Testing & Research Institute	Korea, Republic of	4.25
BM Certification SIA	Latvia	Pending
ASOCIACIÓN DE NORMALIZACIÓN Y CERTIFICACIÓN S.A. DE C.V.	Mexico	3.69
Asociación Mexicana de Evaluadores de la Normatividad A.C.	Mexico	3.70
CEMA INTERNATIONAL COMPLIANCE SERVICES, SA DE CV.	Mexico	4.00
FOOD SAFETY CTS SERVICIOS DE AUDITORIA S.C.	Mexico	Pending
Global Standards S.C.	Mexico	3.88
Green Certificaciones e Inspecciones S.C.	Mexico	Pending
MAYACERT, S.A. DE C.V.	Mexico	Pending
NORMICH, A.C.	Mexico	3.71
Primus Auditing Operations México S. de R.L. de C.V.	Mexico	3.96
Servicios Integrales para una Agricultura Rentable A.C. (SIAR)	Mexico	3.99
Sociedad Mexicana de Normalización y Certificación S.C.	Mexico	2.81
Verificación y Certificación PAMFA A.C.	Mexico	4.30
Sygma Certification (Morocco) sarl	Morocco	4.64
Namibian Agronomic Board (NAB)	Namibia	No KPI available
Control Union Certifications B.V.	Netherlands	3.60
Kiwa VERIN B.V.	Netherlands	4.14
MPS-ECAS B.V.	Netherlands	4.32
Producert BV	Netherlands	No KPI available
SGS Netherlands B.V.	Netherlands	3.49
AsureQuality Limited	New Zealand	4.15
Quality Consultants New Zealand Ltd	New Zealand	Pending
Kiwa AS	Norway	3.92
Synfaring AS	Norway	Pending
CONTROL UNION SERVICES S.A.C.	Peru	4.50
Marine Consultants S.A.C. - MARCONSULT S.A.C.	Peru	3.18
OQSI PERÚ S.A.C.	Peru	Pending
BIOCERT MALOPOLSKA SPÓLKA Z O.O.	Poland	4.11
Bureau Veritas Polska Sp. z o.o.	Poland	4.24
DQS Polska sp. zo.o	Poland	3.80
Global Quality Sp. z o.o.	Poland	Pending
GRAND CERT Sp. z o.o.	Poland	Pending
PNG Sp. z o.o	Poland	3.61
SGS Polska Sp. z o.o.	Poland	4.14
TUV Rheinland Polska Sp. z o.o.	Poland	4.46
AGRICERT- CERTIFICAÇÃO DE PRODUTOS ALIMENTARES LDA	Portugal	4.06
Certis - Controlo e Certificação, Lda. (Portugal)	Portugal	4.20
CODIMACO - Certificação e Qualidade, Lda	Portugal	4.01
Kiwa Sativa - Unipessoal, Lda.	Portugal	4.00

CB name	Headquarters location	KPI rating (31/10/2025)
Naturalfa - Controlo e Certificação,Lda.	Portugal	3.94
African Certification and Testing (Pty) Ltd	South Africa	4.07
MZANSI AUDITS4AFRICA (PTY) LTD	South Africa	Pending
Partner Africa	South Africa	4.60
SGS South Africa (Pty) Ltd.	Spain	3.85
4PLUS INGENIEROS Y ARQUITECTOS S.L	Spain	4.22
AB-AUCATEL ORGANISMO DE CERTIFICACIÓN, S.L.U	Spain	3.99
ACERTA Certificación, S.L.	Spain	4.23
Agencia para la Certificación de la Calidad y el Medio Ambiente (ACCM)	Spain	No KPI available
AGFO SPAIN SOCIEDAD LIMITADA	Spain	3.71
AGROCOLOR S.L.	Spain	3.97
APPLUS (LGA Technological Center S.A.)	Spain	4.06
Bureau Veritas Iberia, S.L.	Spain	3.48
CAAE (Servicio de Certificacion)	Spain	3.99
CERTIFOOD	Spain	4.07
ECCO Ingenieros S.L.	Spain	4.40
Intertek SAI Global Assurance	Spain	No KPI available
ITACA-Ingeniería Técnica Agrícola Certificadora Agroalimentaria, S.L.	Spain	4.40
KIWA ESPAÑA, S.L.U	Spain	3.99
Norma Agrícola S.L.	Spain	4.22
SAI Global Certification Services Pty Ltd.	Spain	4.47
SGS ICS Ibérica S.A.	Spain	4.21
SOHISCERT S.A.	Spain	3.64
SYGMA CERTIFICATION, S.L.	Spain	4.03
SMAK Certifiering AB	Sweden	4.55
ProCert AG	Switzerland	4.19
Universal Certification Service CO.,LTD	Taiwan, Province of China	3.83
GREENCERT LIMITED	Tanzania	3.55
Control Union Gözetim ve Belgelendirme Ltd. Şti.	Türkiye	Pending
CTR Uluslararası Belgelendirme ve Denetim Ltd. Şti.	Türkiye	4.15
ECAS SERTİFİKASYON VE ULUSLARARASI DENETİM LTD STİ	Türkiye	3.83
EKOINSPEKT Uluslar arası Belgelendirme Denetim Gözetim Teknik Kontrol ve Eğitim Hizmetleri Ltd. Sti.	Türkiye	4.16
ETKO EKOLOJİK TARIM KONTROL ORGANİZASYON LTD. STİ.	Türkiye	Pending
IFC GLOBAL SERTİFİKASYON MUAYENE VE EĞİTİM HİZMETLERİ ANONİM ŞİRKETİ	Türkiye	Pending
Naviga Ul.Belgelendirme ve Eğitim Hizm.Ltd.Sti.	Türkiye	4.17
TCERT ULUSLARARASI SERTİFİKASYON VE TEKNİK DENETİM HİZM. TİC. LTD. ŞTİ.	Türkiye	4.60
Eurofins Food Safety Solutions	United Kingdom	Pending
BSI Assurance UK Limited.	United Kingdom	3.76
LRQA Limited	United Kingdom	3.73
NSF Certification UK Ltd.	United Kingdom	3.83
UK Food Certification Ltd	United Kingdom	No KPI available
1st Solution Certification USA, Inc.	USA	No KPI available
CCOF Certification Services, LLC.	USA	3.56
EAGLE Food Registrations Inc.	USA	3.51
Intertek Testing Services NA, Inc.	USA	3.75

CB name	Headquarters location	KPI rating (31/10/2025)
Mérieux NutriSciences Certification LLC	USA	3.92
NSF Certification LLC	USA	3.85
Perry Johnson Registrars Food Safety, Inc	USA	3.91
Quality Certification Services (QCS)	USA	3.99
Scientific Certification Systems, Inc. d.b.a. SCS Global Services	USA	3.51
WQS, LLC.	USA	3.23
LSQA S.A.	Uruguay	3.61
ACS BIO CERTIFICATION MMC MCHJ	Uzbekistan	Pending
Bureau Veritas Certification Vietnam Limited	Viet Nam	4.04
Eurofins Assurance Vietnam Limited Liability Company	Viet Nam	4.30
GLOBAL INSPECTION AND CERTIFICATION NETWORK (CGLOBAL) JOINT STOCK COMPANY	Viet Nam	Pending
IQC Certification and Inspection JSC	Viet Nam	4.01
SGS Vietnam Ltd	Viet Nam	3.90
Agri-Canaan LTD	Zimbabwe	Pending

List of integrity assessment days by country in 2025

Country	Number of days	Country	Number of days
Albania	4	Kenya	20
Argentina	7	Latvia	2
Australia	4	Lithuania	4
Austria	11	Mexico	14
Belgium	1	Morocco	5
Brazil	8	Netherlands	16
Chile	26	New Zealand	8
China	17	Norway	4
Colombia	14.5	Peru	4
Costa Rica	8	Poland	10
Côte d'Ivoire	6	Portugal	12
Croatia	4	North Macedonia	4
Denmark	8	Romania	4
Dominican Republic	8	Slovakia	2
Estonia	2	Slovenia	4
Ethiopia	4	South Africa	9
France	15	Spain	28
Georgia	4	Switzerland	4
Germany	11	Thailand	4
Ghana	2	Tunisia	4
Greece	12	Uruguay	4
Honduras	4	United States of America	8
Hungary	4	Viet Nam	5
India	16		
Italy	27	Total	444.5

Top 15 countries by number of producers under GLOBALG.A.P. core solutions certification in 2025

Country	Certificates	Producers under certification
1. Spain	4,381	45,507
2. Italy	4,201	19,910
3. Greece	926	17,880
4. India	173	11,636
5. Kenya	393	10,222
6. France	4,662	7,973
7. Germany	7,526	7,823
8. Peru	833	7,600
9. Chile	4,976	5,091
10. Netherlands	4,962	4,962
11. Poland	2,102	3,950
12. Portugal	2,688	3,942
13. Türkiye	529	3,768
14. Austria	2,532	2,532
15. South Africa	2,333	2,387

Please note that data on GLOBALG.A.P. certification reflects a shortened reporting period for 2025 (**31 December 2024 to 31 October 2025**) due to the transition from the GLOBALG.A.P. database to the new GLOBALG.A.P. IT platform.

List of public certification body training courses in 2025

Training type	Date of course	Medium	Language	Participants
IHT training GRASP v2	20-22/01/2025	Online	English	8
QMS auditor training IFA v6	28-30/01/2025	Online	French	4
QMS auditor training IFA v6	04-06/02/2025	Online	English	11
IHT training CoC v6.1	12-14/02/2025	Online	English	6
IHT training CFM v3.1	17-20/02/2025	Online	English	2
IHT training BioDiversity v1.1	06/03/2025	Online	English	2
IHT training IFA plants v6	10-14/03/2025	Online	English	6
IHT training SPRING v2	18-20/03/2025	Online	English	8
QMS auditor training IFA v6	26-28/03/2025	Online	Spanish	13
IHT update training FSMA PSR v2.1	31/03/2025	Online	English	7
IHT update training FSMA PSR v2.1	01/04/2025	Online	English	7
IHT update training FSMA PSR v2.1	02/04/2025	Online	English	18
IHT update training FSMA PSR v2.1	03/04/2025	Online	English	16
QMS auditor training IFA v6	07-09/04/2025	Online	English	9
IHT training GRASP v2	09-11/04/2025	Online	Spanish	5
IHT training GROW v3.1	15/04/2025	Online	Spanish	15
IHT update training Nurture v13	28/04/2025	Online	English	10
IHT update training Nurture v13	30/04/2025	Online	English	14
IHT update training Nurture v13	05/05/2025	Online	English	15
IHT training FSMA PSR v2.1	05/05/2025	Online	Spanish	8
IHT update training Nurture v13	07/05/2025	Online	English	14
Scheme Manager Update Training	12/05/2025	Online	English	15
IHT training IFA plants v6	12-16/05/2025	Online	Spanish	6
Scheme Manager Update Training	12/05/2025	Online	English	3
Scheme Manager Update Training	19/05/2025	Online	English	14
IHT training FSMA PSR v2.1	23/05/2025	Online	English	4
Scheme Manager Update Training	26/05/2025	Online	English	16
IHT update training Nurture v13	26/06/2025	Online	English	2
IHT training GRASP v2	26-28/05/2025	Online	English	6
QMS auditor training IFA v6	26-28/05/2025	Online	Spanish	5
Scheme Manager Update Training	10/06/2025	Online	English	12
QMS auditor training IFA v6	11-13/06/2025	Online	English	12
IHT training CoC v6.1	16-18/06/2025	Online	Spanish	7
Scheme Manager Update Training	18/06/2025	Online	English	13
IHT training IFA plants v6	23-27/06/2025	Online	English	5
Scheme Manager Update Training	24/06/2025	Online	English	10
Scheme Manager Update Training	27/06/2025	Online	English	14
IHT training GROW v3.1	30/06/2025	Online	English	6
IHT training GROW v3.1	01/07/2025	Online	Spanish	6

Training type	Date of course	Medium	Language	Participants
IHT training SPRING v2	02-04/07/2025	Online	Spanish	7
Scheme Manager Update Training	07/07/2025	Online	English	6
FloriCompact CB Internal Trainer Training	10/07/2025	Online	English	2
Scheme Manager Update Training	15/07/2025	Online	English	17
IHT training Nurture v13	21-23/07/2025	Online	English	6
Scheme Manager Update Training	22/07/2025	Online	English	14
QMS auditor training IFA v6	22-24/07/2025	Online	Spanish	9
Scheme Manager Update Training	29/07/2025	Online	English	14
IHT training FSMA PSR v2.1	12/08/2025	Online	Spanish	3
IHT training CFM v3.1	25-28/08/2025	Online	English	1
QMS auditor training IFA v6	01-03/09/2025	Online	English	13
IHT training FSMA PSR v2.1	04/09/2025	Online	English	3
IHT training IFA plants v6	08-12/09/2025	Online	English	12
IHT training GRASP v2	16-18/09/2025	Online	English	5
IHT training SPRING v2	22-24/09/2025	Online	English	7
IHT training CoC v6.1	29/09-01/10/2025	Online	English	3
IHT training IFA plants v6	06-10/10/2025	Online	Spanish	3
IHT training PHA v1.2	21-24/10/2025	Online	English	7
QMS auditor training IFA v6	03-05/11/2025	Online	English	7
IHT training IFA aquaculture v6	17-21/11/2025	Online	English	1
IHT training Nurture v13	24-26/11/2025	Online	English	8
IHT training CoC v6.1	24-26/11/2025	Online	Spanish	6
IHT training IFA plants v6	08-12/12/2025	Online	English	10
IHT training SPRING v2	16-18/12/2025	Online	English	5

Agraya Integrity Program glossary

Term	Definition
Accreditation body	Organization responsible for assessing and accrediting Agraya GmbH approved certification bodies against EN 45011 or ISO/IEC Guide 65.
Audit	A process carried out by an auditor to obtain evidence (e.g., records, documents, visual observations, interviews) of whether criteria determined in the applicable normative documents have been met
Auditor	A person who conducts an audit against a standard or add-on
Certification body	An organization which conducts audits and awards certificates upon completion of a successful audit
Checklist	A tool used by auditors to audit producers against a standard. A checklist contains a set of principles and criteria which are assigned a level to determine how important the requirement is (Major Must, Minor Must, or Recommendation).
CoC	The GLOBALG.A.P. Chain of Custody (CoC) standard aims to ensure that any product sold with a GLOBALG.A.P. claim or bearing a GGN label logo is truly sourced from a GLOBALG.A.P. certified production process.
Farm audit	An audit of whether a farm's production process fulfills the criteria determined in a given standard. Farm audits can be carried out internally or by an Agraya GmbH approved certification body.
Farm auditor	A person who conducts a farm audit
In-house trainer	An in-house representative at an Agraya GmbH approved certification body who has passed the training and test for the relevant scope and version and is responsible for ensuring all the registered auditors of a certification body comply with the requirements for conducting certification body audits against GLOBALG.A.P. standards
Integrity assessment	Periodic assessments to determine whether certification bodies are conducting their certification processes in line with GLOBALG.A.P. normative documents, including the signed license and certification agreement
ISC	The Integrity Surveillance Committee (ISC) is an independent and impartial body formed of industry experts who are not certification body stakeholders. The ISC makes decisions on performance-related certification body sanctions and corrective measures following integrity assessments.
MRL	Maximum residue limits (MRLs) are set to monitor the application of plant protection products in crop farming. MRL testing is a screening method conducted in a laboratory to analyze residues on the final product.
Normative document	A document that provides rules, guidelines, or characteristics on what ought to be done within the application of a standard. In the GLOBALG.A.P. certification system, general regulations, rules, principle and criteria documents, checklists, and sublicense agreements, among others, are all normative documents.
Option 1	Option 1 certification is for individual producers with a single site or multiple sites that do not function as separate legal entities.
Option 2	Option 2 certification is for producer groups (cooperatives, etc.) where the legal entity of the group is the certificate holder once certified. The group must implement a quality management system.

Term	Definition
Parallel ownership	Parallel ownership occurs when individual producers, producer groups, or producer group members own the same product originating partly from GLOBALG.A.P. certified and partly from noncertified production processes. This may occur if they produce or buy noncertified products of the same product they produce and have registered for certification. Parallel ownership has specific rules that are part of the GLOBALG.A.P. general regulations.
Parallel production	Occurs when a legal entity produces certified and noncertified products (the same product). Certified and noncertified products must be segregated and have full traceability throughout the production, harvesting, and handling processes. Parallel production within the same production management unit is not allowed. Under IFA v6, “parallel production” is merged with “parallel ownership”.
Product category	Within the GLOBALG.A.P. certification system, the product categories for the plants scope are: • Fruit and vegetables • Flowers and ornamentals • Plant propagation material • Combinable crops • Hops Fish, crustaceans, molluscs, and seaweed (macroalgae) species fall under the aquaculture scope.
QMS	A quality management system (QMS) is a set of policies, processes, and procedures required for planning and execution (production/development/service) in the core business area of an organization (i.e., areas that can impact the organization's ability to meet customer requirements).
QMS audit	An audit of the quality management system (QMS) of a producer group or a producer with several production sites (multisite producer). QMS audits can be carried out internally or by an Agraya GmbH approved certification body. In the GLOBALG.A.P. standards, the implementation of a QMS is obligatory for producer group certification and voluntary for individual producers with multisite certification.
QMS auditor	A person who conducts a QMS audit
Registered Trainer	Farming experts who are trained and authorized by Agraya GmbH to aid the implementation of GLOBALG.A.P. standards by offering training courses. They may also provide consultancy services.
RMS	A residue monitoring system (RMS) is a tool used to sample and record the results of maximum residue limit (MRL) testing in food. Residue monitoring provides assurance and transparency to both retailers and consumers on the responsible use of plant protection products and is required to demonstrate compliance with plant protection products analysis requirements when seeking certification.
Standard	An established set of criteria which must be fulfilled, according to established rules, to achieve recognition of a certain level of quality
Scheme manager	A representative of an Agraya GmbH approved certification body who is the contact person for GLOBALG.A.P. related matters. This person fulfills all the criteria outlined in section 5.2 of the “GLOBALG.A.P. rules for certification bodies”.
Self-assessment	An assessment which a producer must carry out before a certification body audit takes place in order to check whether they comply with enough principles and criteria from a GLOBALG.A.P. standard to pass a certification body audit. Only applicable to Options 1 and 3.
Unannounced audit	Certification body audits which are conducted without extended advance warning. Unannounced audits are conducted within 48 hours of notification in IFA v6 Smart and without notification at all in IFA v6 GFS.



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